



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2008

[REDACTED]
Mission Viejo, CA [REDACTED]

NVS-216 et
Ref. No. 10219432

Dear [REDACTED]:

Thank you for your correspondence dated February 5, 2008, concerning your model year (MY) 1997 Ford F-250. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on February 19, 2008.

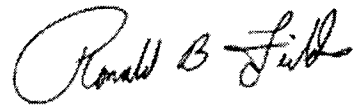
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Ford has recalled over 12 million vehicles in several recalls because of a risk of fire caused by a failure of the switch that interrupts the cruise control operation when the driver applies the brakes. To fully repair the defect, a fuse must be added to protect the switch. Because of the unprecedented number of vehicles involved in this campaign, the supplier of the wiring harnesses that contain the fuse has been unable to keep up with the demand. Accordingly, an interim remedy is to disconnect the speed control switch, which [REDACTED] stated was performed by a dealership. The disconnection of the speed control switch eliminates the safety risk caused by the defect. Owners who receive the interim remedy will be notified by Ford when the fused wiring harnesses are available, and Ford will then reconnect the speed control system at no cost to the consumer. We were assured by Ford that the parts are being manufactured as quickly as possible.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R" and a distinct "B".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement