

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 2008 MAR 18 AM 8:01 26 FEB 2008	Repository ☐ Reference No. 10219187
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
ELLINGTON	MO		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized representative, name or address to the vehicle manufacturer. ☒ YES ☐ NO Signature of Owner _____ Date <u>3/14/08</u>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1FDEE14N5NH		FORD	E150
Date Purchased	Dealer's Name and Telephone Number		Model Year
	Blackwell-Baldwin Ford		1992
Original Owner	Dealer's City	State	Zip Code
☐	Poplar Bluff	MO	
Transmission Type	☒ Antilock Brakes	Powertrain	Engine:
AUTOMATIC	☒ Cruise Control	REAR WHEEL DRIVE	No: Cylinders 8
		Vehicle Component Code	Fuel Type:
		114000 ELECTRICAL SYSTEM: WIRING	Gas
		Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s)	Failure Mileage	Failure Speed	
07-JAN-2007	100000	10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:	
	☐ Prior Repair		
Tire Component Code		Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☒ Yes ☐ No	0	0
Reported to Police			
NO			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 1992 FORD E150. THE CONTACT STATED THAT THE WIRING HARNESS CAUSED A FIRE ON THE PASSENGER SIDE OF THE VEHICLE. THE AUTOMATIC TRANSMISSION WAS DAMAGED. A POLICE REPORT WAS FILED. THE FORD DEALER REPLACED THE SWITCH, BUT FAILED TO RECOGNIZE THAT THE WIRES WERE FAULTY. THEY STATED THAT THE SWITCH WAS ON THE DRIVER SIDE AND THE FIRE BEGAN ON THE PASSENGER SIDE; THEREFORE, THE SWITCH WAS UNRELATED TO THE FIRE. THE CONTACT STATED THAT THE FAULTY SWITCH THAT REACHED OVER TO THE PASSENGER SIDE WIRES EVENTUALLY LED TO THE FIRE. THE DEALER STATED THAT THEY WOULD REPAIR THE VEHICLE IF GIVEN PERMISSION BY THE MANUFACTURER. THE CONTACT CALLED THE MANUFACTURER AND THEY HUNG UP ON HIM. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 100,000. Our Mechanic found the fried wires & removed them to avoid further troubles, the Cruise control was surging, causing excess speed which could only be stopped by cutting off the engine! The transmission had already failed & can only be repaired or replaced!			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Service Manager is a gentleman, very efficient & polite. But the Service Writer we encountered resented my ethnicity & my full blood Cherokee Indian & the fact that I represent a Church entitled to tax exemption stating very snidely - "Well, I pay my taxes!" I informed the Service Manager of his attitude and impudence - the church owns 5 Ford automobiles - they are considering switching to another manufacturer & [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



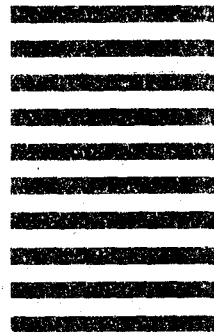
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VCO)
U.S. Department of Transportation
National Highway Traffic Safety Administration

