



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

25-FEB-2008

Reference No.
10219086

OWNER INFORMATION (Type or Print)

Name
Address
City ALPHARETTA State GA Zip Code
Daytime Telephone Number E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4T1BE32K16 Make TOYOTA Model CAMRY Model Year 2005

Date Purchased
31-AUG-06

Dealer's Name and Telephone Number
TOYOTA OF ROSWELL 770-594-8696

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☐

Dealer's City
ROSEWELL

State
GA

Zip Code
30076

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-DEC-2006
15 June 07

Failure Mileage
24000

Failure Speed
1

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 TOYOTA CAMRY. WHILE BACKING INTO THE GARAGE AT 1 MPH ON DECEMBER 6, 2006, THE VEHICLE LUNGED FORWARD AND CRASHED THROUGH A WALL. THE FREEZER, STOVE, KITCHEN CABINETS, DESK, TABLE, AND CHAIRS WERE DAMAGED. ON A SECOND OCCASION, THE VEHICLE LUNGED FORWARD, BUT NO CRASH OCCURRED. ON JUNE 15, 2007, THE VEHICLE ACCELERATED AND CRASHED INTO THE WALL OF A GROCERY STORE, CAUSING EXTENSIVE DAMAGE. THE DEALER HAD THE VEHICLE AFTER EACH FAILURE AND PERFORMED BODY WORK ON THE VEHICLE; HOWEVER, THE CONTACT DID NOT KNOW WHAT MECHANICAL WORK WAS PERFORMED. WHEN HE ASKED FOR THE PAPERWORK, HE WAS DENIED. THE POWERTRAIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 24,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

air bags never opened in both crashes, through
kitchen & into wall of Costco

We also sent Toyota copies of Carstar report of
similar incidents with other Camrys

ATTACH ADDITIONAL SHEET IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NORTH METRO GA 300

10 MAR 2008 PM 4 L

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NECESSARY
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IN THE
UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

