U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

2008 MAR 18 AM 8:21

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
21-FEB-2008	Reference No. 10218715

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]		
City GREAT FALLS	State MT	Zip Code [redacted]	

Daytime Telephone Number	E-mail Address
[redacted]	[redacted]
Evening Telephone Number	
[redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G2NE52E95[redacted]	PONTIAC	GRAND AM	2005

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
09-JUL-07	SCOTT URQHARDT MOTORS			No: Cylinders 6	Gas Unleaded
Original Owner ☐	Dealer's City GREAT FALLS	State MT	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	151300 SEAT BELTS:FRONT:RETRACTOR Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
18-AUG-2007	45000	0	The Pass Rear Seat belt Assembly

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 PONTIAC GRAND AM. IN AN ATTEMPT TO USE THE REAR PASSENGER SEAT BELT, IT WOULD NOT RETRACT INTERMITTENTLY. THE VEHICLE WILL BE TAKEN TO THE DEALER ON FEBRUARY 21, 2008 TO BE REPLACED. THE CURRENT MILEAGE WAS 49,191 AND FAILURE MILEAGE WAS 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The rear seat belt behind the passenger side would lock up. When it did lock up it was unusable. It would unlock after the car had been sitting for awhile. When being used, it would lock up again.

If for some reason you would want the bad part, I have it.

[redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

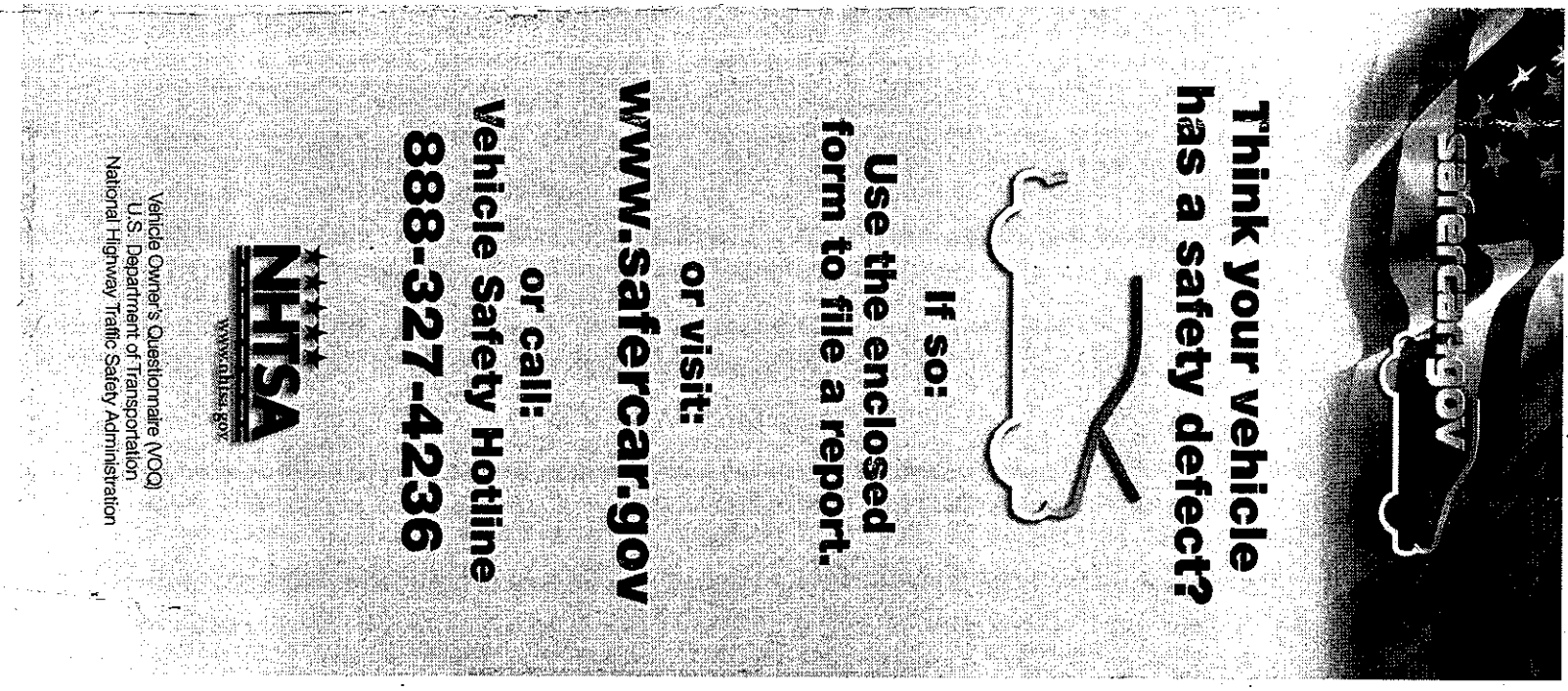
GREAT FALLS MT 594
PM
MAR
2008

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



26 9th Street South
P.O. Box 2267
Great Falls, MT 59403

Bennett Motors

PONTIAC BUICK GMC SUBARU

Phone: 406-727-2100
Toll Free: 800-821-8422
www.bennettmotors.com

R/O	VIN		DATE IN
42478	1G2NE52E95M[redacted]	[redacted]	02/21/08
YEAR / MAKE	MODEL	COLOR	TIME IN
2005 PONTIAC	GRAND AM S	GRAY	08:30
MILES IN / MILES OUT	FIRST USE	LISC.	CLOSED
49431 / 49431	00/00/00	[redacted]	02/28/08
SEE ALSO	[redacted] GREAT FALLS MT [redacted]		WRITER 3772 JEFF
	H:( ) [redacted] W:( ) -		

(1) BODY INTERIOR				
CUSTOMER STATES THE PASSENGER REAR SEAT BELT LOCKS UP TIGHT (INTERMITTENTLY)	Labor	T60	17	92.00
REPLACED THE PASS REAR SEATBELT ASSEMBLY	12457314 (BELT KIT)		1	70.00
	Total Labor			92.00
	Total Parts			70.00
(Tech:60) A	Total Repair (Customer)			162.00

	W/C	INT.		CUSTOMER
			Labor	92.00
			Parts	70.00
			Sublet	.00
			Shop Supplie	.00
			Oil/Grease	.00
			Sub Total	162.00
		.00	Tax	.00
			Total (Cash)	162.00

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X CUSTOMER SIGNATURE

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42478 Customer Copy

CK# 4303