



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 APR 16 AM 7:45

FOR AGENCY USE ONLY 100148

Date Received

19-FEB-2008

Repository [ ]

Reference No.

10218513

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City PORTER State IN Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [X] NO
In the absence of an [Redacted] NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 4/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WX12K9-[Redacted]
Make CHEVROLET Model MONTE CARLO Model Year 2004
Date Purchased 23-OCT-06 Dealer's Name and Telephone Number LETTINGTON-NISSAN Ludington Nissan
Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner [ ] Dealer's City JUSTERTON, Chesterton State IN Zip Code 46304
Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 117000 DIGITAL INSTRUMENT PANEL
Multiple Failure: 300

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 22-NOV-2006 Failure Mileage 30000 Failure Speed Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [ ] Tire Model (Name or Number) [ ] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [ ] Original Equipment [ ] Prior Repair Failure Location:
Tire Component Code [ ] Tire Failure Type [ ]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [ ] Date Manufactured: [ ] Model No./Name: [ ]
Seat Type: [ ] Installation System: [ ]
Child Seat Component Code: [ ] Failed Part: [ ]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash [ ] Yes [X] No Fire [ ] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 CHEVROLET MONTE CARLO. WHEN THE VEHICLE IS TRAVELING ONE SPEED, THE SPEEDOMETER DISPLAYS ANOTHER SPEED. THE FAILURE OCCURRED ON SEVERAL OCCASIONS. THE VEHICLE HAS NOT YET BEEN TAKEN TO A DEALER. THE SPEED WAS UNKNOWN. THE CURRENT MILEAGE WAS 67,937 AND FAILURE MILEAGE WAS 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The speedometer will stick at any given speed randomly. This speed then becomes the zero reference and the speedometer will ~~not~~ rise to the car's actual speed plus the point where the needle stuck. I have to cycle the key on to off several times to get the needle to return to zero. When it's cold the needle rises to 50 MPH lower than the car's actual speed. It will get closer when the car warms up.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

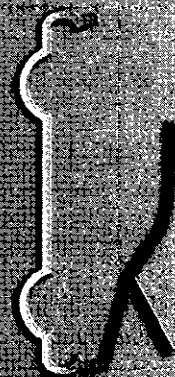
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Ave SE Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration