



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 26, 2008

[REDACTED]

Metairie, LA [REDACTED]

NVS-216 aae
Ref. # 10218306

Dear [REDACTED]:

Thank you for your correspondence dated January 25, 2008, concerning your model year (MY) 1997 Lincoln Town Car vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on February 8, 2008.

We appreciate the report you provided. Please be aware the parts are now available for your MY 1997 Lincoln Town Car. If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-536-8368 ext. 66544.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

