



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2008 MAR 11 AM 7:32
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

15-FEB-2008

Reference No.
10218157

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CEDARBURGE

State WI

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2B4GP44GX [REDACTED]

Make
DODGE

Model
GRAND CARAVAN

Model Year
2000

Date Purchased
18-AUG-04

Dealer's Name and Telephone Number
CEDARBURG AUTO PARK 262-377-1700

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City
CEDARBURG

State
WI

Zip Code
53012

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
ALL WHEEL-DRIVE

Vehicle Component Code

061110 ENGINE AND ENGINE COOLING;ENGINE:GASOLINE;BELTS AN

Multiple Failure: 8

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-FEB-2008

Failure Mileage
85000

Failure Speed
25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

None

Narrative Description of Incident(S), Crash(es), and Injury (ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE GRAND CARAVAN. WHILE DRIVING 25 MPH IN THE RAIN OR THROUGH A PUDDLE, THE SERPENTINE BELT DETACHES. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY REPLACED THE SERPENTINE BELT TWICE; HOWEVER, THEY WERE UNABLE TO DETERMINE WHY THE FAILURE OCCURS ONLY WHEN IT RAINS. THE MANUFACTURER ADVISED THE CONTACT TO CALL NHTSA. THE CURRENT MILEAGE WAS 90,625 AND FAILURE MILEAGE WAS 85,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.