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|  DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration | | Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-STOP (1-888-327-4235) INTERNET: www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 Date Received: MAR 11 AM 7:32 15-FEB-2008 Repository <input type="checkbox"/> Reference No. 10218117 | |
| OWNER INFORMATION (Type or Print) | | | | Daytime Telephone Number _____ E-mail Address _____ Evening Telephone Number _____ | |
| Name: _____ Address: _____ DAWSON State: GA Zip Code: _____ | | Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date: / / | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HA18N42S _____ | | Make DODGE | Model RAM PICKUP | Model Year 2002 | |
| Date Purchased 11-MAR-02 | Dealer's Name and Telephone Number Carl Gergory | | Engine: No. of Cylinders 8 | Fuel Type: Gas | |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City Albany GA | | State _____ Zip Code _____ | | |
| Transmission Type: AUTOMATIC | <input checked="" type="checkbox"/> Antilock Brakes | <input checked="" type="checkbox"/> Cruise Control | Powertrain REAR (WHEEL DRIVE) (336) T-88-DYER-S-DC1 | Vehicle Component Code 103400 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LIN | |
| | | | Multiple Failure: 1 | | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Incident Date(s) 14-FEB-2008 | Failure Mileage 69000 90000 | Failure Speed 0 | | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make _____ | | Tire Model (Name or Number) _____ | | Tire Size (Example P215/65R15) _____ | |
| DOT No. (Example: DOTM19ABC036) _____ | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: _____ | | |
| Tire Component Code _____ | | | Tire Failure Type _____ | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: _____ | | Date Manufactured: _____ | | Model No./Name: _____ | |
| Seat Type: _____ | | Installation System: _____ | | | |
| Child Seat Component Code: _____ | | Failed Part: _____ | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured: 0 | Number of Deaths: 0 | Reported to Police: N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, a i.e., parts repaired or replaced (and if old part is available). | | | What was done to correct the failure; | | |
| TL*THE CONTACT OWNS A 2002 DODGE RAM. THE CONTACT TOOK THE VEHICLE TO THE DEALER TO HAVE IT REPAIRED FOR NHTSA CAMPAIGN ID NUMBER 07V55E000 (POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE COLUMN SHIFT). THE VEHICLE REMAINED PARKED AT THE DEALER THE ENTIRE DAY WITHOUT BEING REPAIRED. THE DEALER DID NOT PROVIDE AN EXPLANATION AS TO WHY THE VEHICLE HAD NOT BEEN REPAIRED. THE CONTACT STATED THAT THEY EXPERIENCED A FAILURE ONCE BEFORE AS DESCRIBED IN THE RECALL, BUT COULD NOT GIVE ANY DETAILS. THE CURRENT AND FAILURE MILEAGES WERE 69,000. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY | | | | | |
| The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Ignition Shift interlock on the about three years ago
this same truck the paint started fading on
I not did not get my truck repaired. The color
off, fading need painting, it is ridiculous to pay
this kind of money for something new - guaranteed
Need satisfaction. This is a recall on my truck
it has been having problems, including when Stop
or Shift. We did not know what was going on.
Dealer didn't do anything about painting my truck or
have we get the recall done. Thank you
Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



ALBANY EX-317
THINK, SPEAK AND WRITE
John Adams, 1773

**Think your vehicle
has a safety defect?**

**If so:
Use the enclosed
form to file a report.**

**OR VISIT:
www.safercar.gov**

**OR call:
Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

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