



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY— 100148

Date Received

Repository ☐

12: 28
14-FEB-2008

Reference No.
10218063

OWNER INFORMATION (Type or Print)

Name

Address

City

ST. PETERSBURG

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature or address to the vehicle manufacturer. ☒ YES ☐ NO
Signature of Owner Date 4/20/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAFP3136

Make
FORD

Model
FOCUS

Model Year
2001

Date Purchased
01-AUG-01

Dealer's Name and Telephone Number

Gaffone Ford Co.

Engine:

No: Cylinders 4

Fuel Type:
Gas

Original Owner
☒

Dealer's City

CONCORD N.H.

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
070000 FUEL SYSTEM, GASOLINE

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUN-2006

Failure Mileage
40000

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure; (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 FORD FOCUS. WHILE DRIVING 40 MPH, THE VEHICLE WOULD VIBRATE AND THE ENGINE STALLED. THE VEHICLE WOULD RESTART AND BACKFIRE BEFORE ACCELERATING. THERE WERE NO PRIOR WARNING INDICATORS. THE DEALER DIAGNOSED THE FAILURE AS THE FUEL SYSTEM, BUT THE CONTACT WAS UNSURE ABOUT WHAT THEY SAID NEEDED TO BE REPAIRED. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 03V482000 (FUEL SYSTEM, GASOLINE). THE FAILURE MILEAGE WAS 40,000 AND CURRENT MILEAGE WAS 79,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As stated, below on other side, these failure was because of the recalls which I never was notified. I've spent so money repairing those recalls and my car still is in a damaging way. I really just want my auto repaired correctly I want to keep my Auto as long as I can, because a good condition car is a nice thing to depend on. Especial if things are fixed correct

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

TAMPA FL 336

SAINT PETERSBURG FL

29 APR 2008 PM 7 L

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



20077+9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov