



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2008 MAR -4 AM 8:05  
14-FEB-2008

Repository   
Reference No. 10218018

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City SHARPSBURG State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO I DID NOT  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 2/23/08 SAY NO, I SAID YES

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1LNLM82W8S [REDACTED]  
Make LINCOLN Model TOWN CAR Model Year 1995

Date Purchased May 14, 1996 Dealer's Name and Telephone Number CARMAX 770 919 2277 Engine: No: Cylinders 8 Fuel Type: Gas

Original Owner  Dealer's City KENNESAW State GA Zip Code 30144

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 180000 VEHICLE SPEED CONTROL Multiple Failure: 0

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 04-SEP-2007 Failure Mileage Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example: P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1995 LINCOLN TOWN CAR. THE CONTACT RECEIVED A FORD SAFETY RECALL NOTICE FOR THE FORD VEHICLE SPEED CONTROL. THE SPEED CONTROL WAS DISCONNECTED IN SEPTEMBER OF 2007. THE VEHICLE HAS BEEN TO THE DEALER EIGHT OR NINE TIMES SINCE THEN AND THEY STATED THAT THE PARTS WERE ON BACK ORDER. THERE HAD BEEN NO FAILURE TO DATE. THE PURCHASE DATE AND RECALL NUMBER WERE UNKNOWN. THE CURRENT MILEAGE WAS 131,200.

NHTSA ACTION # EA05805 AND CAMPAIGN # 07V336000  
FROM NHTSA'S OWN RECORD OF MODELS AFFECTED, I THINK FORD WAS AWARE OF THIS PROBLEM, AND CONTACTED ON THE 1999 LINCOLN CARS. FORD'S RECALL NUMBER 05S28 PROBABLY STARTED IN 2005.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ATTACHMENT TO V O Q REF No 10218018

My complaint is in the delay in correcting this problem. Six months after they (Ford) said the parts would be available in Oct 2007 I am still waiting for the part to be ~~used~~ delivered to my dealer.

And was approved installing a fuse in the electrical circuit to fix a fuel leak.

Why ~~is~~ does your data base not have a field for the Manufacturers recall number?

Why can Ford put out a recall letter with out referencing the NHTSA complain number?



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#### Recall Quick Look



1995 Lincoln Town Car 4 Dr Signature Sedan

1. [INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG CHARGE](#)
2. [VEHICLE SPEED CONTROL](#)
3. [INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONTAL:PASSENGER](#)
4. [FUEL:FUEL TANK ASSEMBLY:PIPE:FILLER:NECK](#)
5. [BRAKES:HYDRAULIC:LINES:HOSE:NON-METALLIC](#)
6. [STEERING:LINKAGES:ARM:PITMAN](#)
7. [BRAKES:HYDRAULIC:LINES:FITTINGS](#)
8. [SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER:BALL JOINT](#)

<b>Nature of Defect:</b>	<b>Recall Number:</b>	01V318000
<b>1. INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG CHARGE</b>	<b>Dates Manufactured:</b>	N/A to N/A
	<b>Number of Vehicles Affected:</b>	911
	<b>Date Owners Notified On:</b>	OCT 2001

**Vehicle:** 1995 Lincoln Town Car

**Defect Description:**

EQUIPMENT DESCRIPTION: PASSENGER VEHICLES THAT HAVE HAD THE DRIVER'S AIR BAG MODULE REPLACED AFTER APRIL 5, 2000. THE REPLACEMENT DRIVER'S AIR BAG MODULE INFLATOR MAY HAVE INSUFFICIENT WELDS THAT COULD PREVENT PROPER INFLATION OF THE AIR BAG.

**Consequence of Defect:**

IN THE EVENT OF A CRASH, THE DRIVER'S AIR BAG MAY NOT PROPERLY DEPLOY WHICH COULD POTENTIALLY RESULT IN LESS THAN THE INTENDED LEVEL OF OCCUPANT PROTECTION.

**Corrective Action:**

DEALERS WILL INSPECT AND, IF NECESSARY, REPLACE THE DRIVER'S AIR BAG MODULE. OWNER NOTIFICATION BEGAN OCTOBER 5, 2001. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT FORD AT 1-866-436-7332.

<b>Nature of Defect:</b>	<b>Recall Number:</b>	07V336000
<b>2. VEHICLE SPEED CONTROL</b>	<b>Dates Manufactured:</b>	N/A to N/A
	<b>Number of Vehicles Affected:</b>	3600000
	<b>Date Owners Notified On:</b>	N/A

**Vehicle:** 1995 Lincoln Town Car

**Defect Description:**

ON CERTAIN PICKUP TRUCKS, PASSENGER VEHICLES, SPORT UTILITY VEHICLES, AND MOTOR HOMES CHASSIS, THE SPEED CONTROL DEACTIVATION SWITCH MAY, UNDER CERTAIN CONDITIONS, LEAK INTERNALLY AND THEN OVERHEAT, SMOKE, OR BURN.

**Consequence of Defect:**

THIS COULD RESULT IN AN UNDERHOOD FIRE.

**Corrective Action:**

DEALERS WILL INSTALL A FUSED WIRING HARNESS. OWNERS OF THE PASSENGER CARS INCLUDED IN THIS CAMPAIGN WILL BE INSTRUCTED TO RETURN THEIR VEHICLES TO THEIR DEALERS TO HAVE THE SPEED CONTROL DEACTIVATION SWITCH DISCONNECTED AS AN INTERIM REPAIR. AS SOON AS REPAIR PARTS ARE AVAILABLE (EXPECTED OCTOBER 2007), OWNERS WILL BE INSTRUCTED TO RETURN TO THE DEALERS FOR INSTALLATION OF A FUSED WIRING HARNESS. THE RECALL IS EXPECTED TO BEGIN ON AUGUST 13, 2007, AND MAILING COMPLETED BY SEPTEMBER 19, 2007. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

<b>Nature of Defect:</b>	<b>Recall Number:</b>	95E006002
<b>3. INTERIOR SYSTEMS:PASSENGER RESTRAINTS:AIR BAG:FRONTAL:PASSENGER</b>	<b>Dates Manufactured:</b>	JAN 1995 to FEB 1995
	<b>Number of Vehicles Affected:</b>	8600
	<b>Date Owners Notified On:</b>	N/A

**Vehicle:** 1995 Lincoln Town Car

**Defect Description:**

THE PASSENGER SIDE AIR BAG HAS AN INFLATOR BODY THAT CRACKED DURING FORMING OF THE CURL THAT RETAINS THE IGNITER PLUG IN THE END OF THE INFLATOR. ALSO THE IGNITER END CAP CAN SEPARATE FROM THE INFLATOR.

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