

NHTSA ccmMercury Routing Slip



Congressional

Printed: 3/18/2010

NHTSA #: ES10-001760

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 3/18/2010

Doc Type: CNG

Address To: DOT/I

Referred By: NOA10

Doc Date: 3/11/2010

Due Date: 3/30/2010

S10 #:

DOT/I #: 2010-1056

RMP #:

Subject: LTR FWD FM [REDACTED] (DE) RE COMPLAINT FILED W/NHTSA IN 2006 RE FAILURE OF A POWER TRAIN AXLE ASSEMBLY ON A 1992 WINNEBAGO MOTORHOME (VIN 4CDR5B2XN23[REDACTED]), NHTSA CAMPAIGN ID#99V013000

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: NMOODY x62544

Ack By:

Signature: STRICKLAND

Cleared By:

XREF File:

Modified By: NICOLE.MOODY

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable THOMAS R CARPER
UNITED STATES SENATE

WASHINGTON, DC 20510

Tel: Fax: E-mail:

CC-1021750-5316

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	3/18/2010	3/30/2010	
NVS-010	INFORMATION	3/18/2010		3/18/2010
NIA-110	INFORMATION	3/18/2010		3/18/2010
NOA02	INFORMATION	3/18/2010		3/18/2010
NOA-010	INFORMATION	3/18/2010		3/18/2010

RECEIVED - WHITE
2010 MAR 18 A 10:00
EXECUTIVE SECRETARIAT

ET
03/18/10
TRW

THOMAS R. CARPER
DELAWARE

United States Senate

WASHINGTON, DC 20510-0803

March 11, 2010

Ms. Heideh Shahmoradi
Acting Deputy Assistant Secretary for Governmental Affairs
US Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590-0001

Dear Heideh Shahmoradi,

I am enclosing correspondence from [REDACTED] [REDACTED]
[REDACTED], Camden-Wyoming, Delaware [REDACTED]. [REDACTED] is requesting assistance
regarding the reporting of safety defects. I thank you for your prompt and thorough
review of this matter. Enclosed please find documentation provided to my office from
[REDACTED] that clarifies his request.

I have asked Mrs. Jymayce Wescott, a member of my staff, to look into this
matter on behalf of [REDACTED]. If you have any questions, please feel free to
contact Mrs. Wescott in my Georgetown office at (302) 856-7690. Correspondence can
be mailed to Office of U.S. Senator Thomas R. Carper, Attn: Mrs. Wescott, 12 The
Circle, Georgetown, Delaware 19947.

Thank you for your attention to this matter; I look forward to your response.

Sincerely,



Thomas R. Carper
United States Senate

EXECUTIVE SECRETARIAT
2010 MAR 18 A 10:00
RECEIVED - JMW
ES10-001760

02/24/2010 4:24PM

FEBRUARY 24, 2010

SENATOR TOM CARPER

(202) 228-2190

RE: INVESTIGATION OF SAFETY DEFECTS REPORTING

FROM - [REDACTED]

[REDACTED]
TOTAL OF FOUR (4) PAGES INCLUDING COVER

WdhZ: 0102/12/20

February 24, 2010

The Honorable Senator Tom Carper;

Before the government chastises a car manufacturer for "safety defects", they need to look at there "system" of investigating safety reports.

In May 2006, I filed a complaint through the NHTSA website, in regards to a failure of a power train axle assembly (rear axle assembly), on a 1992 Winnebago motor home, VIN #4CDR5B2XN23 [REDACTED]

The reason for my complaint was that the component (axle assembly) was not designed to carry the weight of the vehicle and I had experienced two failures of components of the axle's assembly. Both failures could have had serious consequences if I was not a mechanic by trade and recognized the symptoms of the failure in time to make necessary repairs. This conclusion came about by weighing the vehicle and obtaining the axle specifications from the manufacturer. My confirmation # is 10217500.

In my complaint, I sited a NHTSA Campaign ID number 99V013000, which involved exactly the same problem. In that campaign the manufacturer was required to replace the rear axle with one of a higher capacity.

My biggest concern is that I never heard from the NHTSA to this day. Attached are copies of my report and a coy of the NHTSA campaign ID#99V013000.

Vehicle safety on the road is of the utmost importance, based on the current concerns in Washington right now. That evidently was *not* the case when I filed my complaint in May of 2006. By the way, my motor home weighs 16,000 lbs, which would cause quite a horrific wreck.

While you're investigating the car manufacturer, perhaps you should look into the way NHTSA handles safety complaints, especially when there is a track history of comparable problems.

You may contact me at [REDACTED] if you have any questions regarding this issue.

[REDACTED]
Camden-Wyoming, DE [REDACTED]

Wdh2:h 01/02/2010 4:24PM

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Safety Ratings

Defects & Recalls

Safe Driving Information

Office of Defects
Investigation

File a Complaint

Complaints

Defect Investigations

Safety Recalls

Service Bulletins

Downloads

Foreign Campaigns

EWR Information

Sitemap

Contact ODI

1-888-327-4236

TTY: 1-800-424-9153

DEFECTS & RECALLS

Please note that the NHTSA Office of Defects Investigation Web Site will be u
Feb. 9, 2008, starting at 9:00 A.M. until 5:00 P.M. EST, for main
We apologize for any inconvenience.

FILE A COMPLAINT*BRITT*[Consumer](#) » [Complaint](#) » [Vehicle](#) » [Previous](#)**VOQ Confirmation****Your Complaint Information is successfully submitted.**Your Confirmation number (ODI Number) is: **10217500**Click on the "Print Complaint" button to see a print version of the confirmation page to pri
[Print Complaint](#)**Consumer Information**

Name: [REDACTED]

Org. Name:

Address: [REDACTED]

City, State, Zip: camden, DE [REDACTED]

Country: USA

Daytime Phone: [REDACTED]

Evening Phone:

Email: [REDACTED]

Complaint Information

Description: the differential failed requiring a complete rebuild twice jeopardizing the safety
operator. the vehicle is a 1992 winnebago adventure. the data plate rates
12000 lbs. the rear axle [a dana 80] is rated at 10000 lbs. a like pr: blen
fleetwood motor home. In that case the mfg. was required to replace the
ove proper capacity ref. NHTSA CAMPAIGN ID NUMBER: 99V113000.
problem has slipped thru the cracks the mfg should be required to fix the
the rear axle with one ove the correct capacity as fleetwood was require

Incident Date: 5/6/2006

WdhZ:h 0102/hZ/20

Office of Defects Investigation (ODI)

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Safety Ratings	Defects & Recalls	Safe Driving Information	Resources
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Office of Defects Investigation (ODI)

DEFECTS & RECALLS

Safety Complaints ?

COMPLAINTS - SEARCH RESULTS

File a Complaint

Navigate: ODI Home » Search Complaints » Results List

Online or by phone

Search Complaints

Help

Defect Investigations

Safety Recalls

Service Bulletins

Downloads

Foreign Campaigns

EWR Information

Sitemap

Contact ODI

(888) 327-4236

TTY: (800) 424-9153

Search Results

Report Date: February 24, 2010 at 04:09 PM

ODI Numbers Searched: 10217500

New Search

Print Version

Results: 2 | All records displayed

Make: FREIGHTLINER

Model: BUSINESS CLASS

Year: 1992

Manufacturer: FREIGHTLINER LLC

Crash: No

Fire: No

Number of Injuries: 0

ODI ID Number: 10217500

Number of Deaths: 0

Date of Failure: May 6, 2006

VIN: 4CDR5BM2XN2...

Component: POWER TRAIN:AXLE ASSEMBLY

Summary:

THE DIFFERENTIAL FAILED REQUIRING A COMPLETE REBUILD TWICE JEOPARDIZING THE SAFETY OF THE OPERATOR. THE VEHICLE IS A 1992 WINNEBAGO ADVENTURE. THE DATA PLATE RATES THE REAR AXLE AT 12000 LBS. THE REAR AXLE (A DANA 80) IS RATED AT 10,000 LBS. A LIKE PROBLEM EXISTED ON A FLEETWOOD MOTOR HOME. IN THAT CASE THE MFG. WAS REQUIRED TO REPLACE THE REAR AXLE WITH ONE OVE PROPER CAPACITY REF. NHTSA CAMPAIGN ID NUMBER: 99V013000. ALTHOUGH THE PROBLEM HAS SLIPPED THROUGH THE CRACKS THE MFG SHOULD BE REQUIRED TO AT THE VERY LEAST REPLACE THE REAR AXLE WITH ONE OVE THE CORRECT CAPACITY AS FLEETWOOD WAS REQUIRED TO DO. *TR

Document Search

Check to Request Research. Submit below.

Make: FREIGHTLINER

Model: BUSINESS CLASS

Year: 1992

Manufacturer: FREIGHTLINER LLC

Crash: No

Fire: No

Number of Injuries: 0

ODI ID Number: 10217500

Number of Deaths: 0

Date of Failure: May 6, 2006

VIN: 4CDR5BM2XN2...

Component: SUSPENSION:REAR

Summary:

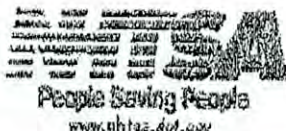
THE DIFFERENTIAL FAILED REQUIRING A COMPLETE REBUILD TWICE JEOPARDIZING THE SAFETY OF THE OPERATOR. THE VEHICLE IS A 1992 WINNEBAGO ADVENTURE. THE DATA PLATE RATES THE REAR AXLE AT 12000 LBS. THE REAR AXLE (A DANA 80) IS RATED AT 10,000 LBS. A LIKE PROBLEM EXISTED ON A FLEETWOOD MOTOR HOME. IN THAT CASE THE MFG. WAS REQUIRED TO REPLACE THE REAR AXLE WITH ONE OVE PROPER CAPACITY REF. NHTSA CAMPAIGN ID NUMBER: 99V013000. ALTHOUGH THE PROBLEM HAS SLIPPED THROUGH THE CRACKS THE MFG SHOULD BE REQUIRED TO AT THE VERY LEAST REPLACE THE REAR AXLE WITH ONE OVE THE CORRECT CAPACITY AS FLEETWOOD WAS REQUIRED TO DO. *TR

Document Search

Check to Request Research. Submit below.

WdH2:h 0102/h2/20 and Year

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confirmations
is 10217500

Office of Defects Investigation Recall Database

Call the Auto Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: April 11, 2001 03:58:03 PM

NHTSA CAMPAIGN ID Number: 99V013000

Component: SUSPENSION: SINGLE AXLE: REAR

Manufacturer: FLEETWOOD ENT., INC.

Mfg. Campaign #: 90108

Year: 1998

Make: FLEETWOOD

Model: BOUNDER

Potential Number of Units Affected: 95

Manufactured From: FEB 1998 To: JUN 1998

Year of Recall: '99

Type of Report: Vehicle

Summary:

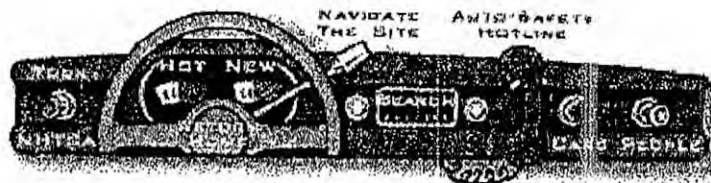
Vehicle Description: Class A motor homes. These motor homes, when fully equipped and loaded with typical cargo, will experience an overloaded condition on the rear axle.

This could cause the rear axle components to fail prematurely resulting in loss of vehicle control.

Dealers will replace the rear axle with a new higher capacity rear axle. Owner notification began April 5, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Fleetwood at 1-800-322-8216. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

This search returned 1 record.

New Search
Return to Safety Problems and Issues



Send mail to the Web Master

His
743891

<http://www.nhtsa.dot.gov/cars/problems/recalls/recmmy5.cfm>

4/11/01

Submit VOB to NHTSA

15-Mar-10

2010 Senate Report - Governmental Affairs Correspondence
Control Sheet (I-10), Room 10408

Control Number: 2010 – 1056
Date DOT Received: 3/15/2010
Date DOT Entered: 3/15/2010
Member's Date: 3/15/2010
Member Last Name: Carper
Member First Name: Thomas
Member Organization: United States Senator
Address1: 12 The Circle
Address2:
City: Georgetown
State: DE
Zip: 19947
Constituent File Name: [REDACTED]
Constituent Date:
Action Office: National Highway Traffic Safety Administration
Subject: the reporting of safety defects
Action Office Code: NHTSA
Due Date: 4 /1 /2010
Member Contact: Mrs. Wescott
Pending: Yes
Member Contact Phone: (302) 856-7690
Closed Date:
Remarks:
Direct Reply/Comeback Copy Yes
Congressional Affairs Contact