



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DO (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

8:19

08-FEB-2008

Reference No.
10217467

OWNER INFORMATION (Type or Print)

Name

Address

City ARLINGTON

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JTKKT60436

Make
TOYOTA

Model
SCION XA

Model Year
2006

Date Purchased
01-SEP-06

Dealer's Name and Telephone Number

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
350000 EQUIPMENT

Multiple Failure: 1

See Failure
(see enclosed materials)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-FEB-2007

Failure Mileage
~~10000~~
13,200

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 TOYOTA SCION XA. WHILE DRIVING 5 MPH, THE VEHICLE ACCELERATED TO 15 MPH. THE BRAKE PEDAL WAS DEPRESSED; HOWEVER, THE VEHICLE WOULD NOT STOP AND CRASHED INTO A TREE. THE VEHICLE WAS RESTARTED AND THE THROTTLE WAS FULLY ENGAGED. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT THE FAILURE WAS DUE TO THE AFTERMARKET ROSTRA CRUISE CONTROL SWITCH. THE FAILURE PREVIOUSLY OCCURRED WITHOUT A CRASH AND THE DEALER PREVIOUSLY RECOMMENDED THAT THE CRUISE CONTROL BE DISCONNECTED. THE CRUISE CONTROL WAS NOT DISCONNECTED BECAUSE THE DEALER STATED THAT THE FAILURE HAD BEEN REPAIRED. THE FAILURE MILEAGE WAS 13,200 AND CURRENT MILEAGE WAS ~~10,000~~ 13,200.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Telephone: [REDACTED]

FAX: [REDACTED]
[REDACTED]

February 23, 2008

TO: GEICO Claim [REDACTED]

Telephone: 1-800-841-3000

FAX: 703-738-2194

Message:

Below is the original message I faxed to you on February 6, 2008. When I talked with your representative on Wednesday, February 20, he indicated that your office had not received all of the material I initially faxed. I have included this material in this fax.

I will be out of the country beginning tomorrow and return on March 13th. I hope that my car will be repaired when I return. If my car is still being repaired, I will need to obtain a car rental. Also, I have contacted the National Highway Safety Administration concerning removal of this dangerous product from the market.

Original Message sent on February 6, 2008: Attached is information I provided your representative this afternoon. It concerns an accident I had this morning because of a jammed accelerator. This is not the first instance of the accelerator jamming and after the first occurrence of a jammed accelerator, I took the vehicle to Alexandria Toyota (where the vehicle was purchased). Please note Alexandria Toyota's comments regarding the "unsafe aftermarket cruise control."

Following the inspection by Alexandria Toyota concerning the cruise control, I contacted Auto Sound Express who installed the cruise control and they said that they could correct the problem. Obviously they did not.

I am now in the process of contacting the National Highway Traffic Safety Administration regarding removal of this product from the market. I feel extremely fortunate that I only struck a tree.

Feel free to contact me should there be questions.

Thank you,

[REDACTED]

Number of Pages Including This Cover Page = 4

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).