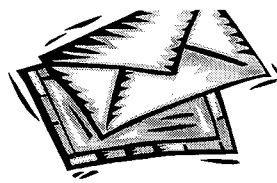


NHTSA ccmMercury Routing Slip



Congressional

Printed: 1/30/2008

NHTSA #: ES08-000675
XREF #:
Delivery: REG

Rec'd Date: 1/30/2008
Doc Type: CNG
Address To: NOA010

Referred By: NPO-011
Doc Date: 1/23/2008
Due Date: 2/8/2008

S10 #:

DOT/I #:

RMP #:

Subject: LETTER ON BEHALF OF [REDACTED] RE A RECALL NOTICE FM FORD ON 9/7/07 RE A PROBLEM WITH THE CRUISE CONTROL FEATURE ON FORD VEHICLES, [REDACTED] IS HAVI TROUBLE IN GETTING THIS PROBLEM FIXED ON HIS 1994 LINCOLN TOWN CAR, REPLY ATTN LUCY NORMENT/HERNDON OFC

Ack Date:
Sign Office: ADMINISTRATOR
Cleared Date:
File Loc:
Added By: SHARRIS x62534

Ack By:
Signature: NICOLE R. NASON
Cleared By:
XREF File:
Modified By: SANDRA.HARRIS

Signed For:
Cleared For:
Closed Date:

Most Recent Comment:

Author:

FRANK R WOLF
U.S. HOUSE OF REPRESENTATIVES

CL-10217205-2901

WASHINGTON, DC 20515
Tel: 202-225-5136 Fax: 202-225-0437 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	1/30/2008	2/8/2008	
NVS-010	INFORMATION	1/30/2008		1/30/2008
NIA-110	INFORMATION	1/30/2008		1/30/2008
NOA02	INFORMATION	1/30/2008		1/30/2008
NOA-010	INFORMATION	1/30/2008		1/30/2008
I	INFORMATION	1/30/2008		1/30/2008

ADM. SERV. DIV.
U.S. HOUSE OF REPRESENTATIVES
P. 3-28
WASHINGTON, DC

2008 JAN 31 AM 9:43

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01/31/08
KB*

FRANK R. WOLF
10TH DISTRICT, VIRGINIA



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wolf.house.gov

Congress of the United States
House of Representatives

January 23, 2008

Ms. Nicole Nason
NHTSA, 1200 New Jersey Ave, SE
West Bldg
Washington DC 20590-0001

Dear Ms. Nason:

I received a phone call recently from one of my constituents, [REDACTED] [REDACTED] received a Recall Notice from Ford Motors on September 7, 2007 calling attention to a problem with the cruise control feature on Ford vehicles. [REDACTED] owns a 1994 Lincoln Town Car which he purchased from Ted Britt Ford in 1996.

His numerous attempts to have this problem fixed have proved futile. He has been told repairs of this nature take time. One dealership simply disconnected the feature rather than repair it. He is hopeful your Agency can explain what he feels is an unacceptable explanation for the delays, in light of the potential danger posed.

I would appreciate it if you would review the enclosed correspondence and address the issues it discusses. It would be helpful if you would address your response to me, to the attention of: Lucy Norment at my Herndon Office.

Thank you for your time and courtesy in being attentive to the concerns of my constituent.

With kind regards,

Sincerely,

Frank R. Wolf
Member of Congress

FRW:ln

Enclosure

ES08-000675