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[REDACTED]
Santa Clara, CA [REDACTED]
[REDACTED]

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January 23, 2008

National Highway Traffic Safety Administration Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

RE: Letter to Monaco Coach Corp. about
Fuel Filler problems

Dear Sir:

Enclosed is a copy of a letter I sent to the Monaco Coach Corp.
manufacturer of recreational vehicles, regarding a hazard problem
I am having with my motorhome. Particulars are:

2005 Safari TREK RB2 manufactured by Monaco Coach
Corp., Coburg, OR
VIN: 5B4MP67G753 [REDACTED]

Problem: When attempting to fill the tank with gasoline, it will
"spit" back and if you are standing directly in front of the fill
tube, it will drench you, run down the side of the coach and, of
course, pool on the pavement.

I not only consider this a real pain, taking 20 plus minutes to
"nurse" gas into the tank, but a real fire hazard because of the
spilled gas.

I hope Monaco will step up and correct the problem, but I feel you
should also be aware of it. How many more units are having the
same problem?

Sincerely,

AN
01/30/08
KB

[REDACTED]
Santa Clara, CA [REDACTED]
[REDACTED]

January 7, 2008

Kay Toolson, C.E.O.
Monaco Coach Corp.
91320 Coburg Industrial Way
Coburg, OR 97408-9492

RE: 2005 Safari TREK RB2
V.I.N. 5B4MP67G753 [REDACTED]
Safari Coach No. [REDACTED]

Dear Mr. Toolson:

On April 15, 2005, we took delivery of this coach from Guaranty RV in Coburg. Almost immediately I took the coach to fill it with gasoline. As the flow started, it immediately "spit" back, all over the attendant, side of the coach and the ground.

I returned to the dealer who explained it was probably the bend where the filler tube goes into the tank. They stated that the Workhorse chassis comes with a tube that is changed by the coach builder to fit the body added. They said the new filler tube is often not engineered correctly.

They worked on the problem and appeared to correct it as for the balance of 2005 and 2006 I only had an occasional time when the pump would "kick off" before the tank was full.

Upon removing the coach from storage in early 2007, I was back to day one. All spring and summer each time I tried to fill the tank with gasoline it kept spitting back, on me, the side of the coach and the ground. It could take 20 plus minutes to put 30 gallons of gas in the tank. Stopping for gas was a dreaded event.

In July, 2007, we visited the Harrisburg Service Center and one of the items to be corrected was the fuel filler problem. After working on it, they decided they could not properly fix it. Foolishly, I left without "throwing a fit".

I'm sure you appreciate the danger that spilled gasoline presents. I don't like getting sprayed. I don't like gasoline running down the side of my coach, and gas station owners don't like gasoline spilled on their pavement. And, it presents a serious hazard!

Accordingly, I am asking Monaco to fix the problem, fix it right, and fix it for good. It is obviously a design error, or error in construction. If the filler tube and/or tank need to be replaced, do it.

I will appreciate your timely response with instructions to take the coach to a reasonably located service facility in my area where it can be fixed.

You will notice that I consider this such a hazard that I am sending a copy of this letter to the NHTSA/USDOT

Sincerely,

[REDACTED]