

1-14-08

CL-10217154-1867

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue S.E.

Washington D.C. 20590

Administrator:

In July 2006 I became the proud owner of a 2007 Toyota Camry.

On August 7, 2007 I was involved in an accident which occurred when I was approaching a parking space & barely moving. Suddenly there was a surge and my car leaped forward, jumped a curb, crossed a sidewalk, and smashed into a building. Onlookers called 911 - Police, a firetruck and an ambulance arrived. Due to extensive damage to my car, it was recommended that it be towed to Toyota Dealership body Shop. It sustained over \$8,000 damage and had less than 4,000 miles on it. I did not get it back from Repair Shop until 9-28-07. I was without a car for 40 days.

This accident has significantly depreciated the value of my car. Fortunately no one was seriously injured as a result of accident. Although I had minor personal bodily injuries, the psychological impact has had a more lasting effect. Whenever I approach an intersection or stop light I anxiously wonder if I will experience another surge.

AA
officer
K3

Toyota has recognized there was a defect and has announced a recall for the purpose of issuing new floor mats. I appreciate this however it doesn't resolve concerns I have. Specifically I believe Toyota is responsible for the following.

1. Full Compensation for all damages incurred as result of accident.
2. Daily compensation for 40 days I was without a car.
3. Compensation for depreciated value of Camry - as a result of being involved in an accident.

Your attention to these issues will be greatly appreciated.

Vehicle I.D. number

4T1BK46K77U [REDACTED]

[REDACTED]
Portland, Oregon [REDACTED]

Phone - [REDACTED]

C.C.

Toyota Motor Sales U.S.A., Inc.
Torrance, CA. 90509