



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 30, 2008

NVS-216 nlm
Ref. # 10217152

[REDACTED]
Ocean Grove, NJ [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence dated January 17, 2008, concerning your model year (MY) 1998 Ford Econoline Van chassis that your class B motorhome was built on. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on January 28, 2008.

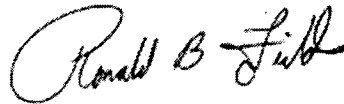
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We regret any problems you may be experiencing with your vehicle. The interim remedy for NHTSA safety recall 07V-336 is to disconnect the speed control switch. This will mitigate the safety aspect of the defect and will complete the recall campaign. Owners who receive the interim remedy will be notified by Ford Motor Company when the fused wiring harnesses are available. As a customer satisfaction campaign, Ford Motor Company will then reconnect the speed control system at no cost to vehicle owners. We contacted Ford on your behalf. We were assured that the parts are being manufactured as quickly as possible; however no specific timeline was given.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement