

THOMAS J. MILLER
ATTORNEY GENERAL

CONSUMER PROTECTION DIVISION



28 AM 7:46

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Department of Justice

January 11, 2008

[REDACTED]
Iowa City, IA [REDACTED]

RE: Chrysler LLC
File # 2008-84881

(Please refer to the above file number when communicating with our office.)

Dear [REDACTED]:

Thank you for the information which you sent to our office. We will keep it on file. Often times, information such as you provided proves helpful to us when we receive inquiries or complaints from consumers.

Thank you again. With the assistance of consumers such as yourself, our office is better able to serve Iowans.

Sincerely,

A handwritten signature in cursive script that reads "Stephen Switzer".

STEPHEN SWITZER
Investigator

cc: Chrysler LLC
1000 Chrysler Drive
Auburn Hills, MI 48326

National Highway Traffic Safety Administration
Department of Transportation
400 7th Street, SW, Room 2318
Washington, DC 20590

MC
01/28/08
KB

Hi Steve,

Hope you had a good Christmas and Happy New Year. Let me start from the beginning.

██████ and I went up to Minnesota to see the kids. About half way up there I was snapping the floor mat back into place on the passenger side and found the carpet to be absolutely saturated. I called my mechanic in Iowa City and I told him it wasn't radiator fluid and it had to be from the A/C. I knew it wasn't rain because I park the truck in our garage and besides we hadn't had any rain for a long time.

When we got back to Iowa City on Sunday the 4th, I took it down to my mechanic for him to look at it on the 5th. It was at that time he showed me TSB (Technical Service Bulletin, which I have stapled a copy to the November 5th invoice) and fixed it according to the suggestion on the TSB. I went home and dried out the carpet and called Hartwig Motors the local Dodge dealer to see if they would reimburse me for any charges. He in turn gave me a number to call (1-800-992-1997). I then drove the truck around again after a while and the same thing happened again. I got on the Internet and found this website which (which I sent you) and found there were many other people like myself going through same thing. If you read through it you will find it seems different year trucks have different solutions. I dried things out again and ran water all over the truck at the same time checking the floor for any water. None were found, so on the 6th I took the truck back down to my mechanic. We went over the website info and through the process of elimination we thought if we put a 90 degree elbow on the drainage tube it would solve the problem. I didn't pay the bill for the work done on the 6th because we wanted to see what would happen. I called the 1-800 number a couple of days later and spoke to a gentleman about the bill I paid on the 5th for \$128.00. I had mentioned to this gentleman even though this truck was 7 years old it was in great condition and I took very good care of my vehicles and this problem was more of design flaw. He spoke with someone about the problem I encountered and he said they would pay \$100.00 of the \$128.00 bill. He then gave me a reference number (16931010) and if I had anymore problems with it I should take it to my Dodge dealer. I was on the 21st of November my mechanic called and asked me if everything was okay. I said yes it seems to have done the trick. He reminded me that I needed to pay the bill. I went down and paid the \$65.00 bill and called the 1-800 number again. I talked to a young lady this time and explained the situation that I didn't have the full bill when I talked the gentleman previously. She wasn't understanding at all and said it was a courtesy of theirs to pay what they did on the first one. I explained that this problem wasn't my fault and it was more of a design flaw out of my control. She then said they wouldn't pay anymore. I have talked to Greg Hartwig the manager of Hartwig Motors who in turn has talked to his district manager and there is nothing that can be done with the other \$65.00. I sincerely believe that if this was a safety issue there would have been a recall for this particular problem. But as you can see through the website I gave you this is a HUGE problem and Diamler- Chrysler refuses to take any responsibility for it. As for my refund of \$100.00, I have yet to get it and when I called them they have all the paperwork that I sent them. I honestly think this is all delay tactics and they have no intention of paying me the \$100.00. I do hope this does solve the problem and if it doesn't Dodge should be responsible for fixing it.

CONSUMER PROTECTION D

08 JAN -3 AM 10:01

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2001 Dodge Truck Dakota Quad Cab 4WD V8-4.7L VIN N

Vehicle Level → [Heating and Air Conditioning](#) → [Technical Service Bulletins](#) → All Technical Service Bulletins → [A/C - Water Leaks Onto Passenger Front Floor](#)

A/C - Water Leaks Onto Passenger Front Floor

Notes

NUMBER: 23-010-04 REV. A

GROUP: Body

DATE: September 9, 2004

THIS BULLETIN SUPERSEDES TECHNICAL SERVICE BULLETIN 23-010-04, DATED APRIL 29, 2004, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH ****ASTERISKS**** AND INCLUDES ADDITIONAL MODELS AND REVISED LABOR OPERATIONS.

SUBJECT:
Passenger Compartment Floor Water Leak

OVERVIEW:
This bulletin involves sealing the opening for the evaporator hose/drain tube with RTV sealer.

MODELS:

2001-2004	(AN)	Dakota
**2004 - 2005	(CS)	Pacifica **
2001 - 2003	(DN)	Durango
**2002 - 2005	(KJ)	Cherokee (International Markets) **
2001 - 2004	(RS)	Caravan, Voyager, Town & Country

NOTE : ****This bulletin applies to KJ vehicles that are Right Hand Drive (RHD).********

SYMPTOM/CONDITION:

Water may enter the passenger compartment between the HVAC housing and the bulkhead. A foam seal is used to seal the heater housing to the bulkhead. Condensation from the A/C evaporator can run along the evaporator drain tube and enter the passenger compartment if the seal between the HVAC housing and the

bulkhead is not sealed properly. This will result in wet passenger compartment carpet when the air conditioning is operating.

DIAGNOSIS:

If the symptom exists, perform the Repair Procedure.

Qty.	Part No.	Description
AR	04467708	RTV Sealer

Zoom

Sized for Print

PARTS REQUIRED:

REPAIR PROCEDURE:

Locate the evaporator hose and drain tube opening in bulkhead at the rear of the engine compartment. Apply a bead of RTV sealer, p/n 04467708 or equivalent, to the perimeter of the opening to seal the joint between the bulkhead and the HVAC gasket and the joint between the drain tube and the HVAC gasket.

Labor Operation No:	Description	Amount
24-65-24-92	Seal Evaporator Housing Inlet Opening to Dash Area	
	2001 - 2004 (AN)	0.3 Hrs.
	2004 - 2005 (CS)	0.2 Hrs.
	2001 - 2003 (DN)	0.3 Hrs.
	2002 - 2005 (KJ Right Hand Drive Only)	0.3 Hrs.
	2001 - 2004 (RS)	0.2 Hrs.

Zoom

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TIME ALLOWANCE:

4X	Water Leak
----	------------

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FAILURE CODE:

Disclaimer : This bulletin is supplied as technical information only and is not an authorization for repair.

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12:33:26 - 12/30/2007

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General Dakota Board

From Message

Dodge Dakota
JOIN HERE

Subject: water found on pass floor board! help

IP: Logged

8/04/2002
02:22:41

Message:

I have been noticing that not much water has been dripping under the truck after running the a/c. I just returned from a 3hr trip and barely any water was dripping from under the truck thought that was odd so I decided to pull up the passenger side carpet to take peak since I have read others have exp this problem and YES U GUESSED IT! THE FLOOR BOARD WAS WET!! not alot of water and thank god dodge isnot using that crap carpet backing trash, instead its foam and easily cleans and dries. I crawled under the truck to try and find the drain hose and I can't find the damn thing anywhere.... How MANY OTHERS HAVE EXP THIS PROBLEM? ANY TSB'S FOR THIS? IS THE DRAIN JUST CLOGGED? WHATS THE FIX? truck will go into dealer on Monday..... fyi 01 q/c 4.7 auto, 2wd.

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

8/04/2002
09:23:11

Message:

Just got mine back for the very same reason, the dealer said the rear back window was the source of the water not the ac. I still think it is the ac but since I got it back I have been watching the ac drain and discovered the water drains right on the exhaust where the left and right side join and the water tends to evaporate.

I have the 3.9 and the drain is almost impossible to see, it only sticks out about 1/8" and is behind a heat shield, The service manager told me that they have been bombarded with rear window leaks, and that the rear high mounted brake light is also a good source of leaks. I still think it's the ac, time will tell

Dodge Dakota
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RE: water found on pass floor board! help

IP: Logged

8/04/2002
20:57:28

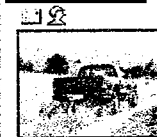
Message:

gentleman, I don't think your problem to the rear 3rd brake light. first of how oh in the heck would water get to the front passenger floor board but the back carpet be completely dry???... I really think it is a/c drain problem for both of us.. did they even inspect your drain or clean it out just in case. regardless of it hitting the exhaust pipe you should still have a good puddle of water under the truck. With mine I just read someone elses post here and began to notice little or no water and sound of water hitting anything hot then decided to ck under the carpet just in case. so I think i caught it just in time i LET DRY OUT TODAY IN 93 DEGREE FLA SUNSHINE and its fine truck goes to dealer tomorrow so i will post outcome/cause and fix

Dodge Dakota
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RE: water found on pass floor board! help

IP: Logged



Message:

See the thread "Important! Please Read!" about clogged drain hoses.

8/04/2002
21:07:46

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

8/04/2002
21:22:23

Message:

I had washed my truck and while cleaning the inside I went to vacuum the carpet thats when I found the water on the floor, I placed the vacuum attachment on the floor and it almost disappeared under the water I was so disgusted that I went



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straight to the dealer without checking further to see what else was wet or the source of the leak, something I now regret, should of tried to find the source before bringing it in, but after reading so much about the ac problem just naturally took it for granted that was the source, as I said time will tell. The weather forecast in South Louisiana is for heavy rains tonight into Tuesday and the Dak will be in the rain if it happens.

 **RE: water found on pass floor board! help**
IP: Logged

JOIN HERE

Message:
B

8/05/2002
00:08:31

 **RE: water found on pass floor board! help**
IP: Logged

Dodge Dakota
JOIN HERE


10/29/2002
01:34:01

Message:

98 Dakota Club Cab: Recently had some heavy rains here and found carpet under passenger floor mat was damp. Wet vacumed until pretty dry, went on a short trip. Checked & wet vacumed about 3/4 gallon of water. A/C not in use but located drain on firewall & inserted long zip tie about 3 inches with no restrictions. Amazed that drain was pointed straight ahead but it was clear for as far as I could insert what I had to work with. Thought I had flooded drain hole when trapped driving near curb with several inches of water but next morning wet vacumed another 3/4 gal water without having driven the truck. Drove to work and it sat in a light drizzle for several hours with me sitting in it trying to catch the damn thing dripping. About 2 blocks after ehading home, it flooded again. Dried it out, put dry paper towels in floorboard w/carpet peeled back & selectively poured water until I had water back in the floorboard. The path is coming down the interior body seam where the firewall and passenger side kick panel are welded to where they intersect with the floorboard and down the door rail to a low spot where most of the water goes to the passenger floorboard with some water flowing down the door rail under the edge of the carpet into the back floorboard. Have to start removeing pieces under the hood to find the point of entrance but it is not related to a/c or windshield. Dakota is very clean with no accumulation of any materials under the hood, cowl or any other place, located normal drain routes are as clear as the day manufactured.

Any advice as to how to proceed appreciated.

Thanks

 **RE: water found on pass floor board! help**
IP: Logged

Dodge Dakota
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4/02/2003
16:42:39

Message:

your message has been ther a while. I am having the same problem - did you ever find an answer? I have followed the same steps as you and have found the same problem.

Did you find an answer?

thanks, 

 **RE: water found on pass floor board! help**
IP: Logged

Dodge Dakota
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4/03/2003
00:32:55

Message:

Damn i have the same problem now for about a year. I took it in to 3 different body shops and no one could find the leak. It not the ac or the winshield either. Gets flooded when it rains. Can anyone help us out..

 **RE: water found on pass floor board! help**
IP: Logged

Dodge Dakota
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4/03/2003
08:42:15

Message:

Similar problem 98 Dak-SLT CC, water accumulates on the passenger side floor board area.. and kind of a musty smell when you first start the vehicle.

In my case I am certain the drain is not clogged, we use the AC 100% of the time.. When you first start the Dak a large puddle is left on the pavement, while idling you see/hear water dripping.

I went in and silicone'd the crap out of the seal around the drain pipe, the stealer wanted 6 to 8 hours @ \$80.00 to replace the \$1.94 seal. We also and put a 3/4"

90 degree pvc elbow on the drain so that it would drain downwards. Some theorys are that the drain protrudes straight out the firewall and when driving the water blows back up the outside of the drain tube and is wicked back through the dried out seal.

I think the actual source of the problem in our case is that Evaporator freezes up after driving for a while, and then after shutting off the Dak it thaws, causing condensation on the AC/Heat air box and somehow the water then drips down the inside of the firewall under the passenger carpet, although I have spent many hours trying to locate the water dripping but no such luck. My theory is that if we could fix the Evaporator freeze up problem the water problem would go away.

BW has a different opinion, he believes the source of the water problem is from Rain.. Although the first time we discovered the water we had not had rain in months.., the most recent occasion was just after a heavy rain.

We have heavy duty rubber mats on the floors that cover most of the area below the AC/Heat air box, and there is never any water that drips on them.. the water always collects under the carpet and wicks its way upwards. The rubber mats cover the carpet, but have to be there to catch the beach sand, but also prevent the water from evaporating and further complicate the problem.

There are many post on this problem, with many different answers, it seems to be a common problem in the Gen III Dakotas.

the doc
Dodge Dakota
[JOIN HERE](#)

4/03/2003
09:23:51

 **RE: water found on pass floor board! help**

IP: Logged

Message:

Guys,when I was a tech I bought a Dakota with the same problem.What we did was took the A-pillar trim,kick panel trim,and sill plate off the passenger side.Next we ran water on that side starting at the lowest point and working up till we seen the leak occuring.What we found was the wind shield was the problem and leaking at the top.The water then would run down the a-pillar,down the kick panel to the carpet.Had the windshield resealed and problem was fixed.

the doc
Dodge Dakota
[JOIN HERE](#)

4/03/2003
10:24:38

 **RE: water found on pass floor board! help**

IP: Logged

Message:

On mine the dealer finally figured out that there was a body seam on the firewall that hadn't been properly sealed at the factory. Looks like they sprayed undercoating on the firewall to seal it up. The dealer did think it was the a/c at first though.

the doc
Dodge Dakota
[JOIN HERE](#)

4/03/2003
11:09:18

 **RE: water found on pass floor board! help**

IP: Logged

Message:

It seems to come from a few places.

I've seen posted, a/c, REAR window seal, front window seal, firewall seams, etc.

Keep the good info flowing!

the doc
Dodge Dakota
[JOIN HERE](#)

4/10/2003
19:49:29

 **RE: water found on pass floor board! help**

IP: Logged

Message:

Thanks for your response. I have had email problems for several days & just received your response. No. I have not found the answer. I have to park the Dakota nose down a few degrees when it rains to prevent water inside. Engine running makes no difference. .25" rain overnight with it parked level or nose up produces water in floorboard so take all that a/c condensate stuff and apply it to an a/c condensate problem. I can duplicate problem by pouring water out of a spout below the windshield but have not found the ingress point through the firewall. Appears to be several inches over some part of trans tunnel. I can feel the dampness underneath the floor pan pad on the firewall but can not pinpoint without r&r'ing the dash.

New job, honeydo's & a lot of rain have prohibited major disassembly time in driveway.

Body seam, or firewall gromet most likely source.

Dodge Dakota
JOIN HERE

4/10/2003
20:31:19

 RE: water found on pass floor board! help

IP: Logged

Message:

I had a similar problem with my previous Dakota, a 1996 Club Cab. Water would appear SOMETIMES when it rained, but not all the time. I don't think it had anything to do with the AC, but I thought maybe something to do with the front defroster since it uses the AC.

The water would dry up quickly off the rubber floor mat, so I never bothered to try and get it fixed, because dealers can't seem to ever fix intermittent problems.

I hope my 2003 Dakota doesn't do it too !

Dodge Dakota
JOIN HERE

4/10/2003
22:31:45

 RE: water found on pass floor board! help

IP: Logged

Message:

I have blocked off the top passenger side air vent behind the hood, and it helped a little. I have checked the seal on the firewall and mine is ok.

I got so D#(##((@ (@) @) frustrated that I unbolted the seats and took out the one-piece carpet and mat set. It's dried now and I have a truck with just floor mats. I noticed that most of the leaking seems to come in from the back not the front. I will test this to make sure.....

It is much easier to test with the carpet removed!

Let's keep in touch and figure this one out.

Dodge Dakota
JOIN HERE

4/17/2003
20:52:38

 RE: water found on pass floor board! help

IP: Logged

Message:

Here's what I've found out so far. I removed the carpeting from my 95 Dakota king cab sport and have let it dry out. I'm not putting it back in until I figure out the leak. If I can't find it, I'll paint the floor with truck bed paint and sell it as a premium feature.

OK, here's how I tested: I ran water down the gaps between the door and frame, from the top of the fender and along the front and back side of the door. No leaks there.

Then I gently ran water over the roof and onto the gap between the door and body on the top edge of the weatherstripping. Mine has an extra layer of rubber there but it's not helping. Leaks a lot!

My leak shows up on the passenger floorboard (I'm testing on this side) a few inches back from the front edge of the door - if you pull up the carpet, there is a wrinkle in the ridge of metal that the weatherstripping is pushed down onto. My leak is a small trickle of water there that then runs into the floorboard.

I pulled off the weather stripping and it was wet inside a little - so I think that water is running along the edge or inside the weatherstripping down to the point on the floor, where it goes to the floor.

I am going to check the weatherstripping on the top edge of the door frame, and will probably also get a caulking tube of silicone adhesive and glue / seal the weatherstripping securely and completely to the metal that supports it. This will seal any internal channels where water may run.

Then I'll search for the next leak... if there is one.

Dodge Dakota
JOIN HERE

4/20/2003
10:43:27

 RE: water found on pass floor board! help

IP: Logged

Message:

When I stripped out both seats, center console, all carpet and passenger side kick panel, I never found point of ingress but when I ran my hand up under the inside firewall insulation, it was wet from the middle of the passenger side footwell to the middle of the transmission tunnel after I poured water from a jug, below the bottom of the windshield and over the top of the firewall. Started to remove the vent/drip shield to check and was not ready to deal with the plastic fastners. Only other option is R&R dash

Dodge Dakota
JOIN HERE

4/20/2003
13:26:22

RE: water found on pass floor board! help

IP: Logged

Message:

had that as well, here's how I resolved it.

I took the top rubber piece that sits under the cowl (thing with slots in it by windshield wipers). I cut it in half, took the solid piece and siliconed it down and put in screws to hold over that opening. It helps but is not the total answer.

On my kids '92 Dak I noticed a difference....

Looking under the hood, in front of passenger headlight, notice where the firewall turns from the front to the side, where the drain is for the cowl and air intake for inside air.

My kids Dak had a hole about 1/2" in the aluminum on the SIDE flap (not the cowl itself). This lets it drain if the bottom slot gets plugged up with leaves.

I can send a picture if it will help....

Dodge Dakota
JOIN HERE

4/20/2003
21:17:54

RE: water found on pass floor board! help

IP: Logged

Message:

OK - here is something to check on your truck if it gets water on the floorboards when parked in the rain.

Open your door and check the weatherstripping AT THE TOP. On my '95 there are two pieces of weatherstripping - a top piece that runs along the roof and windshield edge of the door frame.

On mine, this was kind of loose and not sealing well. However, keep looking.

The weatherstripping that is under this piece pushes onto a crimped metal ridge along the door frame of the truck. Check this weatherstripping along the top edge to see if it is loose at all, if you can move it.

I found that both the strip and the piece that goes over the crimped metal strip were loose. I got a caulking tube of silicone seal and pulled down the loose weatherstripping (crimped metal piece) and squirted it with silicone, then I pushed it back in place. I took the top piece off (the strip), siliconed the place where it attaches including the groove in the rubber and then put it together.

I had already partially disassembled my passenger side (kick panel, front trim panels) but you don't have to do that much to seal this.

I then ran a thin bead along the edge where the weatherstrip (crimped metal) meets the painted edge of the body. I emphasize a small bead, and ran it along as much of the edge as I could easily reach.

I'll water it tomorrow and let you know if it works!

Dodge Dakota
JOIN HERE

4/22/2003
18:58:45

RE: water found on pass floor board! help

IP: Logged

Message:

I have tested this fix two times with the garden hose and no leaks! I'm waiting for a major rainstorm before putting the carpet back in the truck.

This is such a simple fix, only costs about \$5 to do, and you do not have to disassemble your truck as I did....

Dodge Dakota
JOIN HERE

4/22/2003
22:47:57

RE: water found on pass floor board! help

IP: Logged

Message:

Will check all the suggestions this weekend but I can produce water in the floorboard by slowly pouring water into and around the cowl and firewall. I can use a pressure washer on the windshield and doors without water inside so long as I have at least 10-15 degrees nose down on the truck. All drain passages are clear, as in can see through them or have run weighted string, coat hangers, etc through the drain passages with no obstruction.

Dodge Dakota
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RE: water found on pass floor board! help

IP: Logged

Message:

4/23/2003
07:32:11

see the message of 4/20 about drilling a hole in the drain part on the passenger side of the cowl - email me directly and I can send you a picture dsbulkmail@yahoo.com

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

Message:

would like to see the picture, sent an email. I looked back but missed the post about drillin a hole.

4/23/2003
07:49:08

Similar problem, 98 dak cc wet carpet passenger side, can't find source.

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

Message:

FOUND MY LEAK! Body seams. Strip passenger side seat, kick panel, carpet, peel firewall & kick panel liner back, place a straight edge along the bottom edge of the onboard computer and where the straight edge intersects the caulked body seam of the firewall & kick panel, move up about an inch and there was a 3/4" hole where Dodge caulked the firewall but did not extend the caulk to cover the joint. Pour water from a jug into the area where the hood hinge recesses and watch the water pour through that hole, run down the seam and along the edge of the door to a low spot and then run down into the passenger side foot area, all beneath the carpet. Water from the drip tray would also pass over the places I found inside the wheel well so spraying water on the windshield would cause water to flow over the ingress points and flow into the cab from the same place.

Remove the fender inner liner from the wheel well and check the welded & caulked seam where the firewall is welded and found to holes in the caulking applied to that seam, cover both holes, pour water & no water inside. Re-caulked with 3M 2 part body caulk and no more leaks could be induced by pouring or with a water hose. Put that sucker back together and man does it look better.

Ingress points were not accessible without removing wheel well inner liner & came from the factory, egress point required stripping to the bare metal and loosing a little blood on some sharp projections and also shipped from the factory that way.

The first heavy rain will be interesting. Yes, I will be taking out the floor mat and feeling for damp. Hope this helps someone.

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

Message:

Man o man. I thought I was going insane. Within the first week (06/02) of owning my Dakota I had "dampness" on the passenger side floor board. Took it to my local 5 Star "We can't duplicate that" dealer here in Cola. SC. and they said they couldn't find a problem. Since then I have taken at least 3 to 4 gallons of accumulated water out. I see now that I am not alone in having this problem. And some of these ideas seem pretty good but I am not looking forward to trying to apply a fix, when it comes to vehicle repairs I am dumber than a box of rocks, but I will try them with the help of a friend. Many thanks to those of you who have worked many hours to try and resolve this and then taken the time to share your knowledge/experience.

5/24/2003
10:19:46

Dodge Dakota
JOIN HERE

RE: water found on pass floor board! help

IP: Logged

Message:

here are two simple things to try, for a total cost of about \$5. It's the results of many hours of research - you can do this in about 15 minutes.

Here goes:

Buy a tube of "GOOP" plumber sealer at your hardware store.

Open both doors and remove the top strip of weatherstripping on the frame (if yours has this). Mine are '92 and '95 and have a secondary strip above the door weatherstripping.

Run a bead of GOOP on the backside of the rubber piece, right over the split where it fits on the truck. Put it back in place and press it firmly to seat it.

Take some GOOP (a small amount) and put it on the rear window seal where the two little grooves run along the roof - from front to back. Mine has 2 on each side of the truck about 1/2" apart, about 1/8" deep. Put a little GOOP where these grooves go under the rear window rubber gasket. Press it in firmly to make sure it is filled, then wipe off excess.

This should resolve most / all of the leaks.

Enjoy!

Dodge Dakota
JOIN HERE

 **RE: water found on pass floor board! help**
IP: Logged

6/25/2003
10:34:14

Message:

I'm really starting to think I made a big mistake in buying a Dodge. I have a 03 CC that was purchased new last month. As I was leaving the dealership, the check engine light came on. The dealership had to replace the computer. Now, a month and a half later, I have a soaking wet passenger floorboard. Back to the dealership next week for more repairs (I hope). This is crazy. I guess I'll have to go back to buying Toyotas and Nissans.

Dodge Dakota
JOIN HERE

 **RE: water found on pass floor board! help**
IP: Logged

6/25/2003
13:43:58

Message:

For all of you that have the newer model Daks (2001-2003) I would advise you to check underneath the passenger side carpet whether you think it's leaking or not. Unless you feel under the carpet, you will not notice it due to the rubber between the backing and the carpet. I didn't notice mine until I was re-wiring my stereo. It took several trips to the dealer to get the problem found and fixed.

The fix for my 2002 QC was that the firewall insulation around the AC drain tube was bunched up around the tube causing it to kink and subsequently leak. I'd had my truck for 16 months without noticing the leak.

I also know someone with a 2001 QC that found the water on the floorboard after having his Dak for over 2 years. Note that the fix for his truck was the same as mine.

So get your hand in there and do some fingering...

Also note that the leak is around the AC drain tube so if you don't run the AC much or at all then you may not notice the water until you do.

Dodge Dakota
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 **RE: water found on pass floor board! help**
IP: Logged

6/29/2003
23:31:29

Message:

So. It seems that more people than just me have discovered the water on the passenger floorboard leaks. It also seems that much research shows that it could be: 1) a bunched-up gasket around A/C drain house at point of exit through firewall; 2) leaks around top door seals; 3) leaks around rear window seals; 4) leaks somewhere around firewall/body. Anything else I should try for my 2002 Dakota? Is my dealer just going to laugh at me and tell me he has no idea where the water is coming from? If this is a problem on so many Daks, how can the dealers not know about it????????? Pretty friggin frustrating. I am shopping vacn gallons of water out of my truck!!

Dodge Dakota
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 **RE: water found on pass floor board! help**
IP: Logged

6/30/2003
12:26:06

Message:

Well, I had passenger floorboard water from both the AC drain hose and the firewall sealing. I eliminated the AC drain tube problem when I replaced my Evapoator core. After seeing water still accumulating in my floorboard, I pulled the carpet. After several minutes of water hosing the front and roof of my truck, I discovered water running in via the kick panel in the passenger side. Pulled the panel and had a stream of water coming in a small hole in the siding. After digging in there with a scvewdriver tearing up the black filter insulation Dodge has in there, I noticed the water starting to drain out through the body seams on the outside of the truck.

When I first pulled the carpet, I also notice the drivers floor was a bit damp but never had I seen standing water in it like I did the passenger side. So after a few more minutes of water on both side of the truck and along the windshield, I noticed water coming in from along the insulation that runs from side to side on the front of the floorboards on both sides. Apparently its coming in along a firewall seam somewhere. Wish I had known this when changing the evaporator core.

Now after reading Rusty Russle's posting of his problem, I have a better idea of what to do now to fix this "new" old problem.

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