



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 12, 2008

NVS-216 mec
Ref. # 10217144

[REDACTED]
Iowa city, IA [REDACTED]

Dear [REDACTED]:

Thank you for your correspondence concerning a problem you encountered with your model year (MY) 2001 Dodge Dakota truck. The State of Iowa Department of Justice forwarded your correspondence to the National Highway Traffic Safety Administration (NHTSA). It was received by NHTSA's Office of Defects Investigation on January 28, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect is warranted.

A review of our database relative to problems associated with the water from the air conditioner system leaking into the passenger compartment in MY 2001 Dodge Dakota trucks revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

NHTSA is aware of Technical Service Bulletin (TSB) (Article No.23-010-04) concerning water leaking into the passenger compartment in certain DaimlerChrysler's vehicles. However, the issuance of a TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Neither DaimlerChrysler nor NHTSA has determined that the vehicles in question contain such a defect. Therefore, NHTSA cannot require DaimlerChrysler to perform the corrective action described in the TSB on your vehicle at no cost to you. While manufacturers are required to provide free remedies for safety-related recalls, there is no such requirement for work performed pursuant to a TSB.



We sympathize with your concerning you request for reimbursement; however, this type of request does not fall under our jurisdiction. We suggest you continue to work with DaimlerChrysler regarding your request.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement