



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

05-FEB-2008

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OWNER INFORMATION (Type or Print)

Name, Address, City (SIERRA VISTA), State (AZ), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
Signature of Owner Date 2/26/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number (1FDRE1466W...), Make (FORD), Model (ECONOLINE), Model Year (1998), Date Purchased (1999), Dealer's Name (ON 29TH ST FORD DEALER), Engine: No: Cylinders (8), Fuel Type: Gas, Original Owner (checked), Dealer's City (GRAND RAPIDS), State (MI), Transmission Type (AUTOMATIC), Antilock Brakes (checked), Cruise Control (checked), Powertrain (UNKNOWN), Vehicle Component Code (180000 VEHICLE SPEED CONTROL), Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (05-FEB-2007), Failure Mileage, Failure Speed (0)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM1A9ABC036), Original Equipment (unchecked), Prior Repair (unchecked), Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 FORD ECONOLINE. THE CONTACT RECEIVED A SAFETY RECALL NOTICE FOR THE VEHICLE SPEED CONTROL IN AUGUST OF 2007. THE SPEED CONTROL SWITCH WAS DISCONNECTED AT THAT TIME. SINCE RECEIVING THE NOTICE, SHE HAS SPOKEN WITH THE DEALER TWICE AND THE PART IS STILL UNAVAILABLE. THERE HAD BEEN NO FAILURE TO DATE. THE RECALL NUMBER, PURCHASE DATE, AND POWERTRAIN WERE UNKNOWN. THE CURRENT MILEAGE WAS 102,000. THIS IS OUR TRAVEL VAN. WE RELY ON THE SPEED CONTROL TO KEEP THE VEHICLE AT A SAFE + LEGAL SPEED. - I CALLED FORD MOTOR CO ON 1-22-08 FOLLOWING UP ON COMPLAINT # 1400372637. I WAS TOLD TO EXPECT THIS PART IN AUG, 2008. THAT IS A LONG TIME TO WAIT FOR A FUSE. NEITHER FORD MOTOR CO. NOR THE SIERRA VISTA, AZ DEALER WOULD TELL ME THE AMPERAGE OF THIS FUSE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.