



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

05-FEB-2008

Reference No.
10216991

OWNER INFORMATION (Type or Print)

Name

Address

City

MERRICK

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2/8/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4GP44R3Y

Make

DODGE

Model

GRAND CARAVAN

Model Year

2000

Date Purchased
12-SEP-00

Dealer's Name and Telephone Number

MERRICK DODGE

516-868-4400

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

WANTAGH

State NY

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

061110 ENGINE AND ENGINE COOLING;ENGINE;GASOLINE;BELTS A1

Multiple Failure: 7 See attachments

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
27-FEB-2007

Failure Mileage
100000

Failure Speed
0-30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE GRAND CARAVAN. WHILE DRIVING APPROXIMATELY 25 MPH, THE SERPENTINE BELT DETACHED WITHOUT WARNING. THE VEHICLE WAS TOWED TO A LOCAL MECHANIC AND THE SERPENTINE BELT WAS REPLACED. MONTHS LATER, WHILE DRIVING THROUGH A SMALL PUDDLE OF WATER, THE SERPENTINE BELT FAILED AGAIN. IN ADDITION, THE BATTERY WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL AND THE POWER STEERING FAILED. THE CONTACT TOOK THE VEHICLE TO A DEALER AND THEY REPAIRED THE MOTOR MOUNT FOR THE SERPENTINE BELT AND INSTALLED A DISC TO HOLD THE BELT IN PLACE. AFTER THE REPAIR WAS MADE, THE SERPENTINE BELT WOULD CONTINUE TO DETACH WITHOUT WARNING. THE FAILURE USUALLY OCCURRED IN RAINY CONDITIONS. THE MANUFACTURER HAS BEEN UNABLE TO CORRECT THE FAILURE. THE FAILURE MILEAGE WAS 100,000 AND CURRENT MILEAGE WAS 131,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).