



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

04-FEB-2008

2008 FEB 21 AM 7:14

Reference No.

10216867

OWNER INFORMATION (Type or Print)

Name

Address

City CULLMAN

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 02/13/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FALP74W4

Make

FORD

Model

CROWN VICTORIA

Model Year

1997

Date Purchased
28-JAN-98

Dealer's Name and Telephone Number

*Adamson Ford Ph (205) 271-4700

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Birmingham, Ala.

State

Ala

Zip Code

35233

Transmission Type

☐ Antilock Brakes

Powertrain

UNKNOWN

AUTOMATIC

☒ Cruise Control

Vehicle Component Code

185000 VEHICLE SPEED CONTROL/CRUISE CONTROL

Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-SEP-2007

Failure Mileage

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 FORD CROWN VICTORIA. THE CONTACT RECEIVED A FORD RECALL NOTICE FOR THE VEHICLE SPEED CONTROL: CRUISE CONTROL IN SEPTEMBER OF 2007. HE IMMEDIATELY SCHEDULED AN APPOINTMENT TO HAVE THE VEHICLE REPAIRED AND A FORD REPRESENTATIVE INFORMED HIM THAT THE PARTS WOULD BE UNAVAILABLE UNTIL OCTOBER. THE CRUISE CONTROL WAS DISCONNECTED ON SEPTEMBER 24, 2007. THE CONTACT CALLED BACK IN DECEMBER AND WAS INFORMED THAT THE PARTS WOULD BE AVAILABLE IN JANUARY OF 2008. THE DEALER NEVER CALLED HIM BACK TO INFORM HIM THAT THE PARTS WOULD BE AVAILABLE. THERE HAD BEEN NO FAILURE TO DATE. THE POWERTRAIN AND RECALL NUMBER WERE UNKNOWN. THE CURRENT MILEAGE WAS 120,000.

* The car was bought from Adamson Ford, Birmingham, Ala. on 01/28/1998.

Since we live in Cullman, Ala., the cruise control removable was performed by Eckenrod Ford, Cullman, Ala., Ph (256) 734-3361

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).