



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-JAN-2008

Repository ☐

Reference No.

10216534

2008 MAR -4 AM 8:33

OWNER INFORMATION (Type or Print)

Name

Address

City

WORCESTER

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/04/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTNBK46KX7

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased
29-APR-06

Dealer's Name and Telephone Number
ACTION TOYOTA 978-263-4049

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

FRAMINGHAM

ACTION

State

MA

Zip Code

01720

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-JAN-2008

Failure Mileage
17000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
BRIDGESTONE

Tire Model (Name or Number)
TURANZA EL400-02

Tire Size (Example P215/65R15)

215/55R17 215/60VR16

DOT No. (Example: DOTM19ABC036)

06X8

☒ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

ALL 4 TIRES

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type OUT OF ROUND - WORN

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE VEHICLE HAS BRIDGESTONE TURANZA EL400-02, SIZE 215-60VR16 (NA) TIRES. THE VEHICLE WAS TAKEN TO THE DEALER FOR ROUTINE MAINTENANCE AT 17,000 MILES. THE DEALER STATED THAT ALL FOUR TIRES HAD UNEVEN WEAR AND NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE BEST PRICE SHE COULD GET FROM THE DEALER WAS FOUR TIRES FOR THE PRICE OF THREE, AT \$567. THE DOT NUMBER WAS UNKNOWN. THE VEHICLE CURRENT AND FAILURE MILEAGES WERE 17,000. THE TIRE FAILURE MILEAGE WAS 17,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tires are original on vehicle purchased 4/29/06. Purchase of this vehicle was based on safety - 7 air bags, stability control & Toyota reputation. Vehicle was purchased in MA for use in MA. These Bridgestone tires are designed for long wear, responsive handling along with dry, wet & clean - muddy traction, even light snow. They are all season tires. The tire is wearing too quickly. There are 17,000 miles on them & I have been advised that at next oil change - 20,000 - 21,000 miles tires will have to be replaced.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

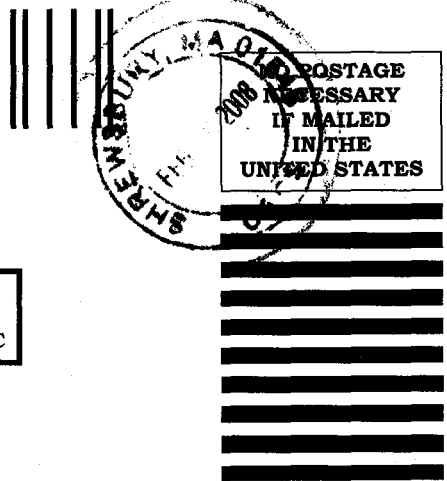
FIRST-CLASS MAIL

PERMIT NO. 1888

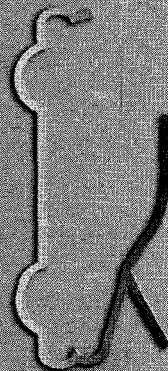
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Safety Questionnaire (VQS)
U.S. Department of Transportation
National Highway Traffic Safety Administration