



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008

FOR AGENCY USE ONLY 100148

Date Received

30-JAN-2008

JUN 16 PM 2:09

Repository ☐

Reference No.

10216470

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City	EDGEWOOD	State	MD	Zip Code	
Do you authorize the manufacturer of your vehicle to use your name or address to the vehicle manufacturer? In the absence of Signature of Owner ☒ YES ☒ NO Date 2/2/08					

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4BA41E84C				Make NISSAN	Model MAXIMA	Model Year 2004
Date Purchased 01-JUL-06	Dealer's Name and Telephone Number				Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner ☐	Dealer's City	State	Zip Code			
Transmission Type MANUAL	☒ Antilock Brakes ☒ Cruise Control	Powertrain REAR WHEEL DRIVE	Vehicle Component Code 102000 POWER TRAIN:MANUAL TRANSMISSION			
Multiple Failure: 3						

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAR-2007	Failure Mileage 29000	Failure Speed 0	
---------------------------------	--------------------------	--------------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN MAXIMA. WHEN THE VEHICLE WAS STARTED, THE CLUTCH WOULD NOT SHIFT INTO ANY OF THE GEARS. THE DEALER REPAIRED THE MASTER CYLINDER AND THE CLUTCH SYSTEM TWICE, YET, THE FAILURE CONTINUED. ANOTHER DEALER STATED THAT THE TRANSMISSION WAS FAILING. THE VEHICLE HAS NOT BEEN REPAIRED AND IS CURRENTLY PARKED. THE FAILURE MILEAGE WAS 29,000 AND CURRENT MILEAGE WAS 83,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*This car is a lemon. fuel pump, air and
map sensor and 2 detectors and hydraulic
system to clutch & replace 1 week after*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BALTIMORE MD 212

09 JUN 2008 PM 2 L

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

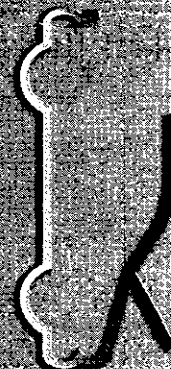
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners, Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration