



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
Internet: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-JAN-2008

Repository ☐

Reference No.
10216413

OWNER INFORMATION (Type or Print)

Name

Address

City

ELBERTON

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

DODGE

Model

RAM3500 QUAD CAB 4

Model Year

2005

Date Purchased
14-FEB-05

Dealer's Name and Telephone Number
MURDOCK DODGE

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

LEVONIA

State

GA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-JAN-2007

Failure Mileage
30000

Failure Speed

Transmission shifts from park to reverse by itself

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 DODGE RAM 3500 QUAD CAB 4X4 SWB. WHILE PLACED IN PARK, THE VEHICLE ROLLED BACKWARDS INTO THE WOODS WITH THE KEYS IN THE IGNITION AND THE MOTOR RUNNING. THE CONTACT INJURED HIS ARM. THE VEHICLE SUSTAINED \$4,000 WORTH OF DAMAGES. THE VEHICLE WAS INCLUDED AND REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER 05V462000 (POWER TRAIN: AUTOMATIC TRANSMISSION). THE DEALER WAS NOTIFIED. THE VIN AND SPEED WERE UNKNOWN. THE CURRENT MILEAGE WAS 96,000 AND FAILURE MILEAGE WAS 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I bought a 2004 Dodge Ram identical it had 2 transmission malfunctions I traded for a 2005 the got the recall letter on the 2004. The 2005 ran off into the woods then I got a recall on the 2005 the horn safety signal is not my idea of fixing a \$48000.00 truck. I don't hear tell that well my employees are young they listen to music loud Chrysler & I don't know refused to take truck back. lucky nobody was seriously hurt.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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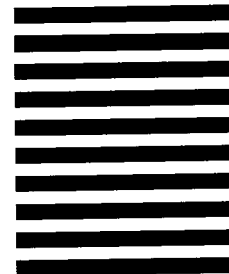
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

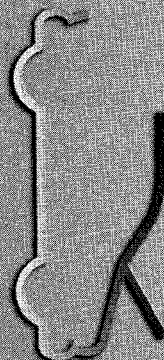
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



10-26-08

To whom it concerns,

I have not made payment on 2005 truck since accident. I contacted Chrysler they would not take truck back. I also contacted Ed Murdock in Louisville Ga where I purchased truck & had the horn monitor installed that is all they would do. ~~that is~~ that particular truck & transmission has a safety defect as far as I know from 2004 to 2007 Chrysler continued to sell this truck with knowingly know the transmission jumps out of Park & goes into reverse. There is a 5th spot on a pin ~~in the~~ in the transmission where the slightest vibration can make the transmission go into reverse.

I'm confused.

how can they get away with this

Please
Respond

the truck was repossessed 10-24-08