



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

29-JAN-2008

Reference No.

10216393

2008 APR 25 PM 1:06

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City DALLAS State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WDBJF70J3YE [REDACTED]
 Make: MERCEDES BENZ Model: E430 Model Year: 2001
 Date Purchased: 01-JAN-02 Dealer's Name and Telephone Number: _____ Engine: No: Cylinders 8 Fuel Type: Gas
 Original Owner: Dealer's City: _____ State: _____ Zip Code: _____
 Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: REAR WHEEL DRIVE
 Vehicle Component Code: 191000 TIRES:TREAD/BELT
 Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-OCT-2007 Failure Mileage: 54000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: CONTINENTAL Tire Model (Name or Number): CONTINENTAL Tire Size (Example P215/65R15): P235-45R1793W
 DOT No. (Example: DOTM19ABC036): DOT AC6N 3441206 Original Equipment Prior Repair Failure Location: DRIVER SIDE FRONT / All Four wheels
 Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
 Seat Type: _____ Installation System: _____
 Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

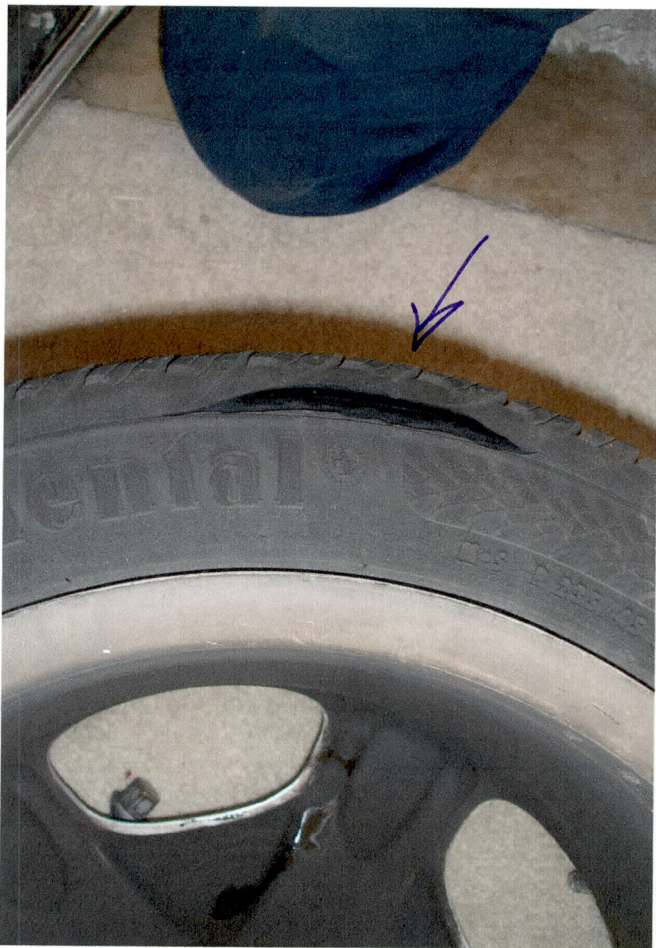
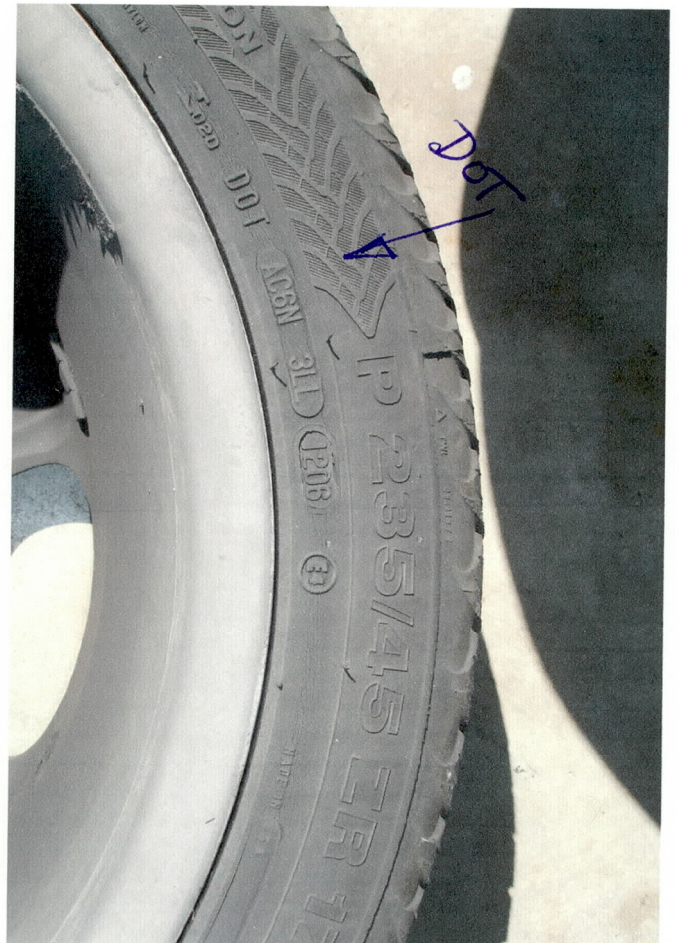
Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 MERCEDES BENZ E430. THE VEHICLE HAS CONTINENTAL EXTREME (NA), SIZE P235-45R1793W TIRES. THE TREAD SEPARATED ON ALL FOUR TIRES BY MORE THAN A HALF OF AN INCH. A MECHANIC STATED THAT THE TIRES WERE EXTREMELY DANGEROUS TO USE AND SHOULD BE REPLACED IMMEDIATELY. THE CONTACT HEADED THE ADVICE AND HAD THE TIRES REPLACED. THE FUEL SYSTEM AND DOT NUMBER WERE UNKNOWN. THE VEHICLE AND TIRE FAILURE MILEAGES WERE 54,000. THE VEHICLE CURRENT MILEAGE WAS 58,000.

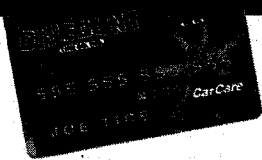
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DISCOUNT TIRE

AMERICA'S LARGEST INDEPENDENT TIRE DEALER



8226495

8226495

Financing Available
See store for details

DATE: 10-15-2007 TIME: 9:59 AM

CUSTOMER INFORMATION

VEHICLE INFORMATION

STORE LOCATION

DOLLAR: [REDACTED] TX [REDACTED]

2000 MERCEDES BENZ
E430
BASE 210 CHASSIS
MILEAGE: 54,000
PLATE [REDACTED]
TORQUE SPECS: 000

TAX: 30
3400 E. TRINITY HILLS RD
CARROLLTON TX 75006
PHONE: 972-286-8634
263 JAMES LEARD
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
20420	NEB	4	P235/45R-17	SNW BRW CONTI EXTREME CONTACT BRW	.00	116.00	464.00
34171	NRN	4	P235/45ZR-17	SSY DIR HIGH PILOT SPORT A/S BRBL	.00	181.50	726.00
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS							
COMMENT: INFLATION P134 R135							
80403	NRN	4	ADJUSTMENT	LIFETIME BALANCE & VALVE	.00	13.00	52.00
90079	NRN	0	TIRE INSPECTION		.00	.00	.00



SUBTOTAL:	952.00
TAX:	53.03
TAX (REFUND):	-59.28
TOTAL:	945.75

WORK ORDER

Air Check
 Return Tires
 Change Snows
 Repair
 Rotation
 Rebalance
 Wheel Lock Key

LF RF
 LR RR
 S

Installed / Pretorque _____ / _____
 Torqued by: _____ Ft. Lbs. _____
 Bay Coordinator: _____
 Comments: _____

10/15 AM 001781 OTHER EXPR: 375.75
TENDERED: 375.75

X _____
Customer Signature

Cardholder acknowledges receipt of goods and/or services in the amount of the Total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer. Upon refund or credit of sales tax, Customer hereby acknowledges such credit or refund. The additional acknowledgment satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes.

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