



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10216372

29-JAN-2008
15 PM 12:49

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**
Address **[REDACTED]**
City **FOND DU LAC** State **WI** Zip Code **[REDACTED]**

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date **1/15/08**

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side 2FZACGCS36A [REDACTED]		Make STERLING	Model ACTERRA	Model Year 2006
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type: Diesel
Original Owner ☒	Dealer's City	State	Zip Code	
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain UNKNOWN	Vehicle Component Code 181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL	
Multiple Failure: 2				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-JAN-2008	Failure Mileage 141000	Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 STERLING ACTERRA. THE CONTACT SHIFTED INTO DRIVE AND, WHEN HE DEPRESSED THE ACCELERATOR PEDAL, IT BECAME STUCK. HE DEPRESSED THE BRAKE PEDAL AS HARD AS POSSIBLE, BUT THE VEHICLE WOULD NOT STOP. THE CONTACT STATED THAT THIS OCCURRED ONCE BEFORE WHILE ATTEMPTING TO BACK UP. THE MECHANIC WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURE. THE PURCHASE DATE, ENGINE SIZE, NUMBER OF CYLINDERS, SPEED, AND POWERTRAIN WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 141,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was backing up at the dock at post office in Milwaukee was not straight so I put the truck in drive I have automatic drive. the truck started to race so fast that I could not stop in doing so I hit the truck at the dock in Milwaukee. my truck and another mail truck had to be removed by a towing Co. The other truck had been hit. But they could drive it away. I have people who saw it they say they thought the RPM were too high. I had tire marks all over the floor at the post office from me trying to stop the truck. I hurt my right hand and right shoulder

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

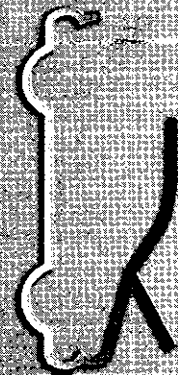
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

I thought I was going to die. I have been driving for over 40 years and nothing ever ever happened to me like that.

my driving Privileges have been stopped at the Post office until they are done with there findings. Or mine. I have 35 years of driving for the Post Office. This is my Income. I need to find out what did happen to the truck. This is my first truck that I didn't have to shift so much. ~~Can~~ Please help me with this


Dated Feb 3. 08