

CL-10216108-7551

Crawfordville, FL
or
Pastor

JAN 22 AM 8:31

January 5, 2008

Mr. Frank M. Ligon
Director, Service Engineering Operations
Ford Motor Company
P.O. Box 1904
Dearborn, MI 48121

Dear Mr. Ligon:

We received the attached two recall notices (05S28) for two of our church vans: 2001 Econoline Vehicle ID #: 1FBSS31L81H (Silver Van), and 2001 Econoline Vehicle ID #: 1FBSS31L41H (White Van).

We scheduled an appointment with All American Ford, 243 N. Magnolia Drive, Tallahassee, FL 32301 (850) 877-1171 [MV # 41219]. They took about 5 minutes to disconnect the Speed Control Deactivation Switch (SCDS), but did not reinstall the "fused wiring harness for Recall #05S28. I was told the parts were on "back order" and they did not expect to have them in for sometime. *[not available until Aug 2008.]*

When can we expect this dealership to receive these parts so they may complete the installations on these vehicles? Is there anything we need to do to speed up this process? We are anxious to have this problem resolved.

Sincerely,

Pastor

ED/pd

cc: National Highway Traffic Safety Admin.
1200 New Jersey Ave. SE
Washington, DC 20590

Where there is no vision the people perish

MA
01/22/08
KB



Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121



F0098492

0283



August 2007

CRAWFORDVILLE, FL

2001 Econoline

Vehicle ID #: 1FBSS31L41H

05S28

*White
Van*

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 1992-2004 vehicles equipped with speed control. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support.

What is the issue?

Ford cannot be confident that over many years in service, the type of Speed Control Deactivation Switch (SCDS) equipped on your vehicle will not leak, posing the risk of an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the speed control is not in use.

What will Ford and your dealer do?

Ford Motor Company has authorized your dealer to install a fused wiring harness into the speed control system of your vehicle free of charge (parts and labor).

How long will it take?

Your dealer may be able to perform this repair while you wait; however, due to scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do?

Please call your dealer without delay and request a service date to have the fused wiring harness installed (Recall 05S28). Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Until you have the recall service performed, park your vehicle away from structures to prevent a potential underhood fire from spreading.

The vehicle owner is responsible for having this service action performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

RETAIL OWNERS: If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps, and driving instructions.

FLEET OWNERS: If you do not already have a servicing dealer, you may access our Dealer Locator on <https://www.fleet.ford.com> for dealer addresses, maps, and driving instructions.

MOTORHOME OWNERS: To locate a dealer that services Motorhomes, call the Motorhome Customer Assistance Center toll free at 1-800-444-3311. Ford representatives are available 24 hours a day.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Frank M. Ligon
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121



F0098493

0283



August 2007

CRAWFORDVILLE, FL

2001 Econoline

Vehicle ID #: 1FBSS31L81H

05S28

Silver Van

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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).