U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

2008 FEB 25 PM 2:57

FOR AGENCY USE ONLY 100148	
Date Received 15-JAN-2008	Repository ☐
	Reference No. 10216015

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City WAYNESBURG	**State** GA	**Zip Code** [redacted]	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2C3HC56F2T[redacted]	CHRYSLER	LHS	1996

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
01-APR-97	Private owner	3.5 L	Gas Unleaded Regular

Original Owner	Dealer's City	State	Zip Code
☐	Waynesboro	Ga.	30830

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	UNKNOWN	073000 FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM

Multiple Failure: 1 gas Leak Front of engine

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
24-JAN-2008	96300	0	replaced O-rings and Fuel Rails

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: NA	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1996 CHRYSLER LHS. THE CONTACT NOTICED A LEAK AND SMELLED GASOLINE COMING FROM THE VEHICLE. THE DEALER STATED THAT THE LEAK ORIGINATED FROM THE FUEL PUMP AND THAT HER VIN WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER 98V184000 (FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM). THE DEALER CALLED THE MANUFACTURER AND THEY STATED THAT THE PARTS WERE NO LONGER AVAILABLE FOR THE RECALL REPAIR. THE VEHICLE IS CURRENTLY IN THE SHOP FOR REPAIR. THE VIN, ENGINE SIZE, NUMBER OF CYLINDERS, POWERTRAIN, AND MILEAGES WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Confirmation No. 10216015

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Gas leakage from around o-rings and fuel rails in front of engine.

ATTACH ADDITIONAL SHEETS IF NECESSARY

AUGUSTA GA 309
12 FEB 2008 PM 2 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382

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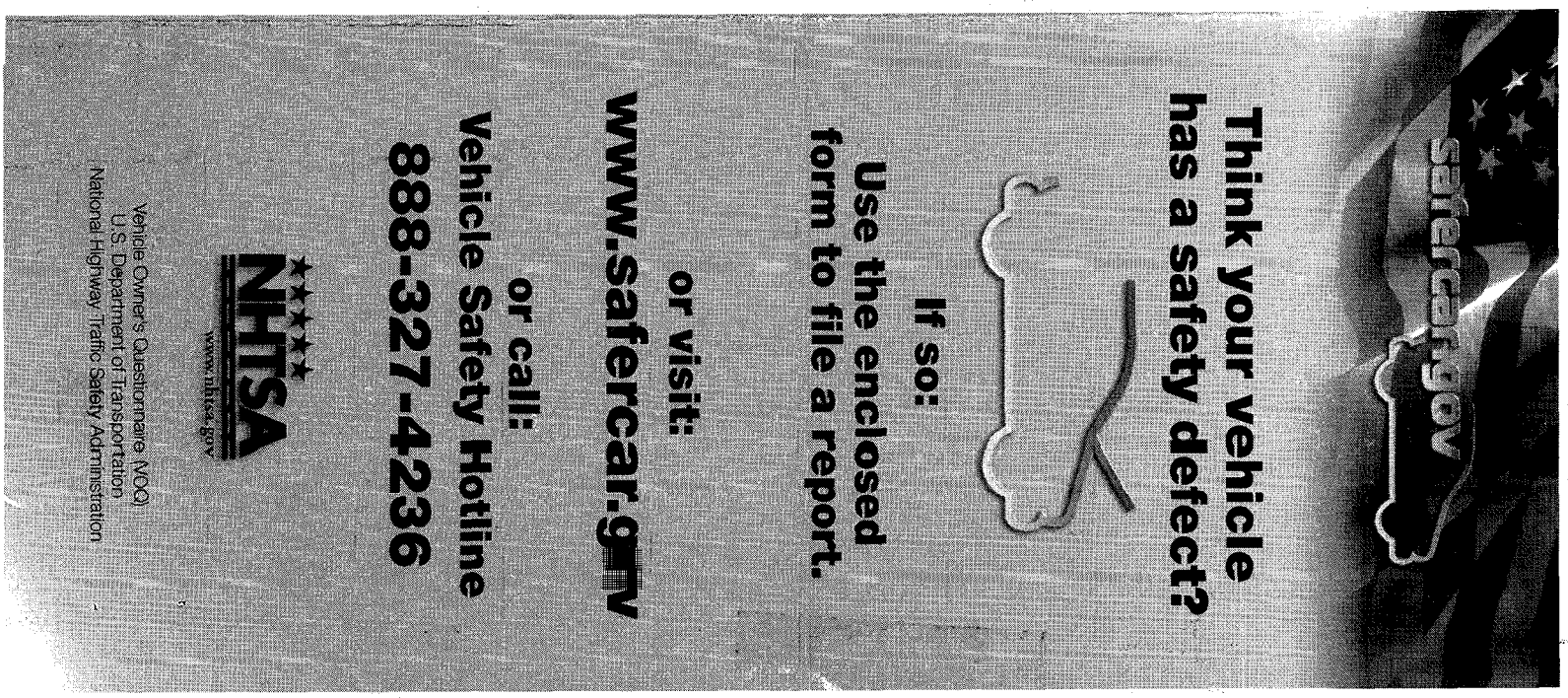

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXAMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).