



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

22-JAN-2008

Reference No.

10215690

2008 MAR -4 AM 8:26

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Daytime Telephone Number

E-mail Address

Address [REDACTED]

City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Evening Telephone Number

Do you authorize

In the absence

Signature of Owner

of your vehicle?

address to the vehicle manufacturer.

☒ YES

☐ NO

Date 2/7/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7KS28A [REDACTED]

Make

DODGE

Model

2500

Model Year

2008

Date Purchased
03-OCT-07

Dealer's Name and Telephone Number
BURT OGDEN 956-423-5555

Engine:

No: Cylinders 6

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

HARLINGEN

State

TX

Zip Code

78550

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

AUTOMATIC

☒

Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 9

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
03-OCT-2007

Failure Mileage
11

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐

Original Equipment

☐

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 DODGE 2500. THE CONTACT STATED THAT THE OXYGEN SENSOR IS DEFECTIVE DUE TO EXCESSIVE IDLING. HE HAS TAKEN THE VEHICLE TO THE DEALER ON NINE OCCASIONS. THE DEALER ADVISED HIM NOT TO RETURN BECAUSE HE WAS ABUSING THE VEHICLE. DAIMLER CHRYSLER OFFERED NO ASSISTANCE AS WELL. THE FAILURE MILEAGE WAS 11 AND CURRENT MILEAGE WAS 6,000.

By following the vehicle to idle excessively.

It is to be noted that the dealer never explained that the new engines required a new diesel and that outlets for this diesel in small towns or rural areas is very limited & at times regular diesel must be used although illegal.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.