



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

22-JAN-2008

Reference No.

10215683

-4 AM 8:31

OWNER INFORMATION (Type or Print)

Name
Address
City BOULDER CITY State NV Zip Code
Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print the name or address to the vehicle manufacturer.
Signature of Owner Date 2/10/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3FCMF53S0
Make GULF STREAM Model GULF STREAM Model Year 2000

Date Purchased Dealer's Name and Telephone Number
Engine: No: Cylinders Fuel Type: Gas
Original Owner ☐ Dealer's City State Zip Code

Transmission Type ☒ Antilock Brakes ☒ Cruise Control Powertrain REAR WHEEL DRIVE
Vehicle Component Code 180000 VEHICLE SPEED CONTROL
Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-SEP-2007 Failure Mileage Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 GULF STREAM MOTOR HOME. THE CONTACT RECEIVED A SAFETY RECALL NOTICE IN SEPTEMBER OF 2007 TO HAVE THE VEHICLE SPEED CONTROL DISCONNECTED AND THE PART REPLACED. IN JANUARY OF 2008, THE MANUFACTURER INFORMED HIM THAT THE PART WAS UNAVAILABLE, AND THEY DID NOT KNOW WHEN IT WOULD ARRIVE. THERE HAD BEEN NO FAILURE TO DATE. THE RECALL NUMBER, PURCHASE DATE, ENGINE SIZE, AND NUMBER OF CYLINDERS WERE UNKNOWN. THE CURRENT MILEAGE WAS 70,000.

RECALL NUMBER (05828) SPEED CONTROL DEACTIVATION SWITCH (SCDS)
CONTACTED HELLERFORD IN ESCONDIDO (760) 745-3361 AND FORD MOTOR COMPANY 1 800 444-3311

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FIRST CALLED 9/24/07
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CALLED AGAIN 1/22/08, STILL NOT AVAILABLE. THE SAFETY RECALL INDICATES A FUSED WIRING HARNESS NEEDS TO BE INSTALLED. THERE IS A RISK OF AN UNDERHOOD FIRE. IT CAN OCCUR EVEN IF THE VEHICLE IS PARKED, EVEN IF NOT USING SPEED CONTROL. THE LETTER STATES TO PARK IT AWAY FROM STRUCTURES TO PREVENT A POTENTIAL UNDERHOOD FIRE FROM SPREADING? HOW ARE WE TO DO THIS WHEN WE PARK IT IN AN ENCLOSED YARD WITH OTHER VEHICLES FOR THEFT SAFETY. THIS (WE LIVE IN A SENIOR COMMUNITY) ATTACH ADDITIONAL SHEETS IF NECESSARY NEEDS TO BE FIXED NOW AFTER A 5 MONTH WAIT BEFORE AN INJURY OCCURS, PLEASE ADVISE!

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAN DIEGO CA 921

20 FEB 2008 PM 10 L

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LET US DARE TO SPEAK
THINK, SPEAK IN THE WHITE
John Adams, 1765

power of the letter

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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safercar.gov