



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2008 FEB 14 AM 8:01  
17-JAN-2008

Repository

Reference No.  
10215233

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City WEEKI WACHEE State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 1/28/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1NXBR32E17 [REDACTED] Make TOYOTA Model COROLLA Model Year 2007  
Date Purchased 28-MAR-07 Dealer's Name and Telephone Number SUN TOYOTA 727-842-9735 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City PORT RICHY State FL Zip Code 34652  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL  
Multiple Failure: 5

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 28-MAR-2007 Failure Mileage 5 Failure Speed 2

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 TOYOTA COROLLA. WHILE DRIVING 2 MPH, THE CONTACT DEPRESSED THE BRAKE PEDAL, BUT DEPRESSED THE ACCELERATOR PEDAL AS WELL. THE VEHICLE STRUCK A POLE. THE BUMPER WAS SCRATCHED. HE STATED THAT THE BRAKE AND ACCELERATOR PEDALS WERE TOO CLOSE TO ONE ANOTHER. THE FAILURE MILEAGE WAS 5 AND CURRENT MILEAGE WAS 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Adding narrative information to the incident reported on the front page.  
The first time the problem occurred I was parking the vehicle on the parking lot of a supermarket. Because the brake pedal is so close to the accelerator pedal as I pressed down on the brake pedal, the side of my shoe also contacted the accelerator pedal causing the vehicle to continue moving forward, slightly bumping a parking pole. Fortunately, there was only slight scratches to the front bumper and no damage to the pole. While driving my vehicle, I must concentrate on fully placing my shoe on the brake pedal to prevent this problem. I think this is a most dangerous situation. This problem

ATTACH ADDITIONAL SHEETS IF NECESSARY

PG 2

Reference No. 10215233

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

has happened at least 4 or 5 times while driving the vehicle. Fortunately I was able to control the car. On 1/8//08, I contacted the Toyota dealership, New Port Richey, FL where I purchased the car. They told me "the problem will be noted." I then called Toyota Customer Relations and was told "they would look into it" to possibly correct the problem on future Corolla vehicles, which doesn't help my immediate problem. I was given a Case

ATTACH ADDITIONAL SHEETS IF NECESSARY

Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

