



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 23, 2008

██████████  
Wheelwright, MA ██████████

NVS-216 aae  
Ref. # 10215049

Dear ██████████:

Thank you for your correspondence dated January 3, 2008, concerning your model year (MY) 1999 Chevrolet Malibu vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on January 14, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Based on the information we have received, this office had two investigations (PE 03-031 and EA03-021, closed resumes enclosed) regarding coil spring failure. The investigations are closed and no recall had been issued. Please review the enclosed resumes regarding NHTSA's findings.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement



Enclosures: PE03-031 and EA03-021