



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

FOR AGENCY USE ONLY

Date Received

03/08/10

Repository

Reference No.

10215027

OWNER INFORMATION (Type or Print)

Name

Street No.

City

Blairsville

State

Georgia

Apt. No.

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date 2.2.2010

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

5B4MP67G833

Make

2003 Monaco

Model

LaPalma

Year

2003

Current

56

Date Purchased

3-2003

Dealer's Name and Telephone Number

Dealer's City

State

Zip Code

Engine:

No. Cylinders 8

Fuel Type

☐ Diesel

☒ Gas

Transmission Type

☐ Manual

☒ Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

☐ All-Wheel Drive

☐ Front-Wheel Drive

☒ Rear-Wheel Drive

☐ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Bosch Brakes

Incident Date(s)

First Time = 36,233
Second Time = 56,550

Failure Mileage

Failure Speed

Failure Location

☒ Driver

☒ Front

☒ Passenger

☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☐ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment

☐ Prior Repair

Failure Type:

☐ Blowout

☐ Blister

☐ Crack

☐ Torn

☐ Tread Separation

☐ Road Hazard

☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant

☐ Booster

☐ Integrated

☐ Convertible

☐ Other

Installed in Vehicle using the:

☐ Vehicle safety belt

☐ LATCH system*

*Vehicle info required

Failed Part. Describe Failure Below

☐ Base

☐ Harness/Buckle

☐ LATCH Connector

☐ Shell

☐ Handle

☐ Other

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Deaths

Police Report No.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The ongoing failure for workhorse to accept financial responsibility to repair the components that they have admitted exist. I have contacted them several times and have been put off. In July 2009 was stated that repair would be made in the fall, then December & today (2/1) was told April 2010.

Continue on

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882