

CL-10214986-5052

From: [REDACTED]
Sent: Friday, January 04, 2008 2:20 PM
To: [REDACTED]
Subject: FW: Recall on Cruise Control ~83271

2008 JAN -8 PM 12: 42

-----Original Message-----

From: [REDACTED]
Sent: Friday, January 04, 2008 1:31 PM
To: [REDACTED]
Subject: Re: Recall on Cruise Control ~83271

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

> [REDACTED]
> From: [REDACTED]
> Comments:
> I have a 1997 Mercury Marquis which was on the cruise control recall. I took my car to the dealer immediately after I recieved the recall letter. The letter stated that the car would be fixed by the third quarter of 2007. It is now Jan. 4th. 2008 and I keep being told that parts are not in and may not be in until June or July of 2008. Isn't there a time limit on getting the vehicle repaired?
> From NHTSA Web Site.
>
>

MIC
2/10/08
KB