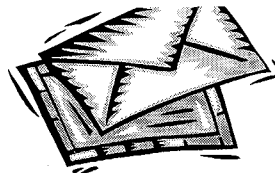


NHTSA ccmMercury Routing Slip



Printed: 1/4/2008

NHTSA #: ES08-000066

XREF #:

Delivery: EML

Rec'd Date: 1/4/2008

Doc Type: GEN

Address To:

Referred By: NPO-011

Doc Date: 12/27/2007

Due Date: 1/18/2008

S10 #:

DOT/I #:

RMP #:

Subject: EMAIL FORWARDED FROM FHWA CONCERNS GM CADILLACS, THE TURN SIGNAL WILL NOT TURN OFF UNLESS THE VEHICLE MAKES A 90 DEGREE TURN, WAS TOLD BY DEALER THAT THIS PROBLEM CAN NOT BE REPAIRED

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: SHARRIS x62534

Ack By:

Signature: SMITH

Cleared By:

XREF File:

Modified By: SANDRA.HARRIS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:



CL-10214984-9948

Tel: Fax: E-mail:



Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	1/4/2008	1/18/2008	
FHWA	INFORMATION	1/4/2008		1/4/2008

2008 JAN -8 AM 7:12

NATIONAL HIGHWAY
TRAFFIC SAFETY ADM.

2008 JAN -4 P 2:39

DEPUTY ATTORNEY GENERAL

AA
9/10/08
KB

[REDACTED]

From: [REDACTED]
Sent: Thursday, December 27, 2007 7:01 AM
To: [REDACTED]
Subject: FW: SAFETY ISSUE

I am forwarding an e-mail we received that deals with an issue of importance to NHTSA. Thanks you.

[REDACTED]

From: [REDACTED]
Sent: Thursday, December 20, 2007 12:24 PM
To: [REDACTED]
Subject: SAFETY ISSUE

I RECENTLY BROUGHT MY 2008 CADILLAC TO THE DEALER FOR WARRANTY WORK. IT APPEARS ON MAKING A TURN THE TURN SIGNAL WILL NOT RETURN TO OFF UNLESS IT IS A 90 DEGREE TURN. ANY LESS OF A TURN, EX. 80 DEGREES THE SIGNAL WILL NOT TURN OFF UNLESS DONE SO MANUALLY. I WAS TOLD BY THE DEALER THAT THIS IS THE SAME PROBLEM I 2006, 2007 AND 2008 CADILLAC DTS. I WAS TOLD THEY CANNOT REPAIR THE PROBLEM. AS A SENIOR CITIZEN THIS IS DANGEROUS. IS THAT WHY SO MANY SENIORS DRIVING CADILLACS HAVE THEIR SIGNALS ON AFTER TURNING? I CONSIDER THIS A SAFETY ISSUE.

[REDACTED]

NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN.

DEC 27 4 11 PM '07

RECEIVED SAFETY

1/2/2008

ES08-000066