



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

14-JAN-2008

JAN 32 AM 7:46

Reference No.

10214804

OWNER INFORMATION (Type or Print)

Name

Address

City

FORT LAUDERDALE

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJEA71CX4SG

Make

JAGUAR

Model

XJ8

Model Year

2004

Date Purchased

14-SEP-06

Dealer's Name and Telephone Number

ALPINE JAGUAR

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

FORT LAUDERDALE

State

FL

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-JAN-2008

Failure Mileage

69000

Failure Speed

72

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 JAGUAR XJ8. WHILE DRIVING 72 MPH, THE INSTRUMENT PANEL DISPLAYED THAT THE ENGINE WAS FAULTY. THE VEHICLE AUTOMATICALLY BEGAN TO DECELERATE AND THE INSTRUMENT PANEL DISPLAYED "DSJ OFF". THE ELECTRONIC PARKING BRAKE AUTOMATICALLY APPLIED, WHICH BROUGHT THE VEHICLE TO A COMPLETE HALT. AS A RESULT, THE VEHICLE WAS REAR ENDED AT SPEEDS BETWEEN 60-65 MPH. THE CONTACT'S VEHICLE SPUN AROUND INTO FOUR LANES OF ONCOMING TRAFFIC AND CRASHED INTO A GUARD RAIL. THE VEHICLE WAS DESTROYED. THE MANUFACTURER STATED THAT THEY MAY HAVE TO GO THROUGH LITIGATION AND ARE CURRENTLY UNABLE TO PROVIDE ANY FURTHER ASSISTANCE. THE CONTACT SUSTAINED MINOR INJURIES. A POLICE REPORT WAS FILED. THE FAILURE AND CURRENT MILEAGES WERE 69,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and injury(ies)

See attached. The narrative description on the reverse is inaccurate in many respects

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

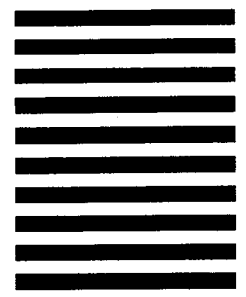
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

letter to NHTSA 1-18-08

On January 12, 2008 I was operating my 2004 Jaguar XJ8 normally at approximately 70 mph in the lane directly adjacent to the HOV lane; that is, the second lane from the left.

Immediately before the accident, the vehicle began displaying a series of error messages on its computer display below the speedometer. Specifically, I observed the following sequence of messages:

- (1) Engine Systems Fault;
- (2) DSC Off; and
- (3) Parking Brake Fault.

Immediately upon displaying the message "Engine Systems Fault," the vehicle began slowing down and would not respond to my efforts to accelerate. That is, although I was pushing the gas pedal, the car did not respond and began losing speed. I then turned on the emergency flashers. Immediately afterwards, the car displayed the messages "DSC Off" and then "Parking Brake Fault" and, without any additional action from me, locked on its own emergency brake electronically. This caused the vehicle to come to an abrupt halt on I-95 in the second lane from the left. I was unable to pull the vehicle off the roadway prior to the brakes locking down because there was no emergency lane available to my left, and there was traffic to my right.

Shortly after the vehicle came to a complete stop on its own accord, [REDACTED] who was driving a 2004 Honda SUV, struck the rear of my vehicle in a violent collision. After the collision, I believed I was about to die, because the rear of the car swung around clockwise, which I believed would ultimately present my driver-side door to any cars which had been following behind me in the lanes which had, just before the accident, been to my right. Luckily, there were no cars in those lanes, so the Jaguar was only struck once, by [REDACTED] vehicle. [REDACTED] was cited in the accident for failure to use due care. (Driver exchange of information form is enclosed).

All persons involved in the accident suffered minor injuries. (4 people total)

At the time of the wreck, I did not have insurance on the subject 2004 Jaguar. This was because I had discovered approximately a week prior that my driving record contained a number of erroneous entries, which made my insurance prohibitively expensive. Over the week immediately preceding the accident, I engaged in a number of efforts to remove these discrepancies from my driving record so that I could reinstate my insurance. On the day of the accident, about three hours before the wreck, I received the corrected driving report, which rectified and omitted the erroneous entries.

Immediately after the accident (the next day) I called Alpine Jaguar, from whom I had purchased the vehicle, and who had been called upon to perform an excessive number of remedial repairs to the vehicle since I purchased it, used, in September of 2006. Alpine had most recently worked on the vehicle approximately 3 weeks before the accident. A representative of Alpine refused to assist me in obtaining a rental car or any other assistance, even though the vehicle was under warranty, and even though Alpine provides rental cars to its customers whose vehicles are being repaired under warranty. The representative mentioned during the conversation, upon my description of the vehicle's abrupt stall, that the car had gone into "limp-home mode," which caps the car's maximum speed at 30 miles-per-hour to avoid damage to the motor. In subsequent conversations with the head of the service department at Alpine, I was informed that Alpine does not give rental cars for accidents, but only for mechanical failures.

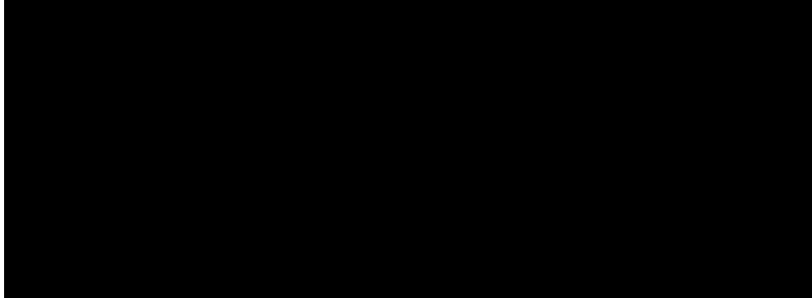
Alpine has repeatedly indicated that it bears no responsibility for this life-threatening vehicle malfunction, and has explained that I should address his concerns to the manufacturer. I have

done so.

In speaking with the manufacturer, I was informed that the investigation is ongoing, but that they will do nothing to provide me with a rental car. They assert that it is an insurance matter. As of this writing (January 18, 2008) _____ insurance company, Allstate, has refused to accept liability. (Copy of letter from Allstate enclosed).

Please help me, and protect the public!

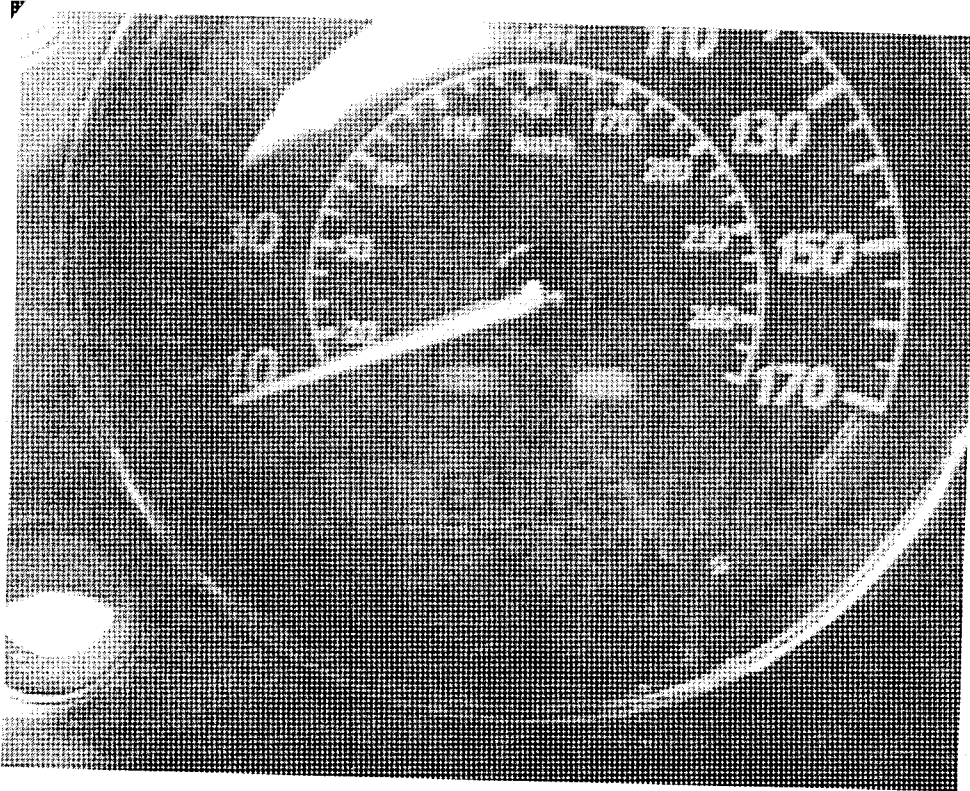
I swear that the foregoing is true and correct to the best of my knowledge.

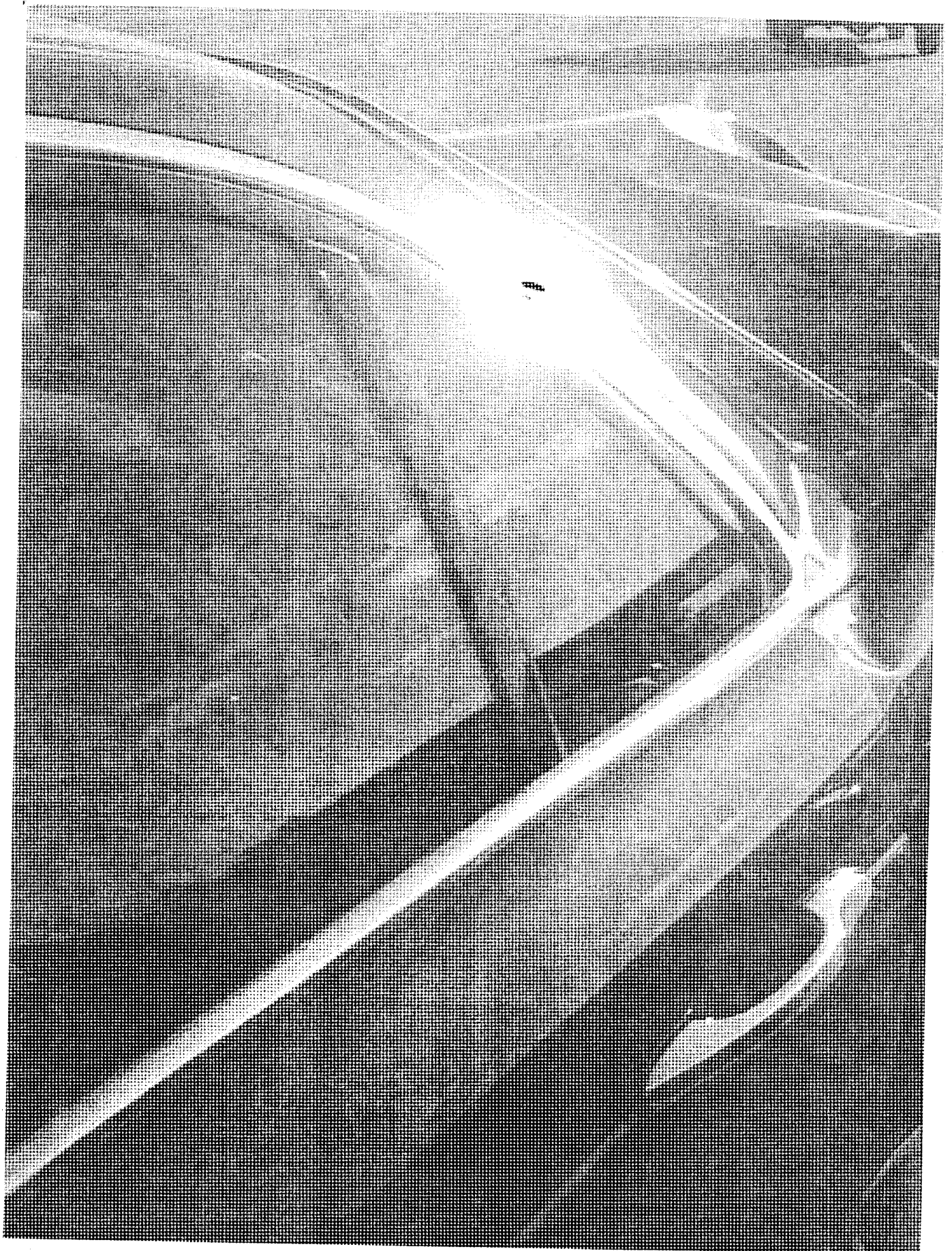


Fort Lauderdale, FL

(mailing address)







THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).