



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

14-JAN-2008

2008 FEB 14 AM 7:48

Reference No.

10214787

**OWNER INFORMATION (Type or Print)**

Name  [Redacted]  
 Address  [Redacted]  
 City YUCCA VALLEY State CA Zip Code [Redacted]

Daytime Telephone Number  [Redacted] E-mail Address  
 Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner  [Redacted] Date 1/19/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 3FCNF53F2YJ. 3FCNF53J2Y [Redacted]  
 Make FOREST RIVER Model WINDSONG Model Year 2000  
 Date Purchased 01-JAN-07 Dealer's Name and Telephone Number [Redacted] LA MESA RV Engine: No: Cylinders 4 Fuel Type: Gas  
 Original Owner  Dealer's City San Bernardino State CA Zip Code V-10  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 180000 VEHICLE SPEED CONTROL  
 Multiple Failure: 0

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 05-SEP-2007 Failure Mileage Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make  [Redacted] Tire Model (Name or Number)  [Redacted] Tire Size (Example P215/65R15)  
 DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:  [Redacted] Date Manufactured:  [Redacted] Model No./Name:  
 Seat Type:  [Redacted] Installation System:  [Redacted]  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2000 FOREST RIVER WINDSONG. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 07V3366000 (VEHICLE SPEED CONTROL) IN SEPTEMBER OF 2007. SHE CALLED FORD MOTOR COMPANY ON THREE SEPARATE OCCASIONS AND WAS INFORMED THAT THE PARTS WERE STILL UNAVAILABLE. FORD FURTHER STATED THAT THE PROJECTED DATE OF THEIR ARRIVAL WAS MAY OF 2008. THE VEHICLE SPEED CONTROL DEACTIVATION SWITCH HAS NOT BEEN DISCONNECTED. THERE HAD BEEN NO FAILURE TO DATE. THE VIN WAS VERIFIED, BUT APPEARS TO BE INVALID. THE CAMPAIGN ID NUMBER WAS NOT FOUND ON THE NHTSA WEBSITE. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE WAS 62,000.

recall # 05J28, correct vin # restated above

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.