



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository []

14 JAN 2008

Reference No. 10214709

2008 FEB 14 AM 7:29

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City PORT OFORD State OR Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SALMF11465A [Redacted]
Make LAND ROVER Model LR3 Model Year 2005
Date Purchased 23-MAR-07 Dealer's Name and Telephone Number EXECUTIVE AUTO Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner [] Dealer's City EUGENE State OR Zip Code [Redacted]
Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 105500 POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 07-JAN-2008 Failure Mileage 65000 Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) [Redacted] [] Original Equipment [] Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash [X] Yes [X] No Fire [] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 LAND ROVER LR3. WHILE DRIVING 30 MPH IN THE SNOW, THE FRONT DIFFERENTIAL FAILED AND THE CONTACT HEARD A GRINDING NOISE. THE WHEELS LOCKED UP BRIEFLY AND CAUSED THE VEHICLE TO SHIFT INTO NEUTRAL. THE VEHICLE VEERED OFF THE ROAD AND CRASHED INTO A GUARD RAIL. THE COST FOR THE REPAIRS WOULD BE \$2,500. THE DEALER AND MANUFACTURER HAVE NOT YET BEEN NOTIFIED. THE FAILURE AND CURRENT MILEAGES WERE 65,000.

The car briefly went into a skid. I was able to shift into Neutral and Coast to the side of the road.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.