



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

09-JAN-2008

Repository ☐

Reference No.
10214288

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Name

Address

City

PINELLAS PARK

State FL

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FCMF53G3

Make

FORD

Model

F350

Model Year

1995

Date Purchased

5-24-96

Dealer's Name and Telephone Number

CARPENTER'S CAMPER'S INC. (850) 477-6666

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

PENSACOLA, FL

State

FL

Zip Code

32534

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-SEP-2007

Failure Mileage

47653

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1995 FORD F350 SUPER DUTY COACHMEN SIERRA MOTOR HOME (NA). THE CONTACT RECEIVED A FORD RECALL FOR THE VEHICLE SPEED CONTROL: CRUISE CONTROL IN SEPTEMBER OF 2007. HE HAD THE CRUISE CONTROL SWITCH DISCONNECTED AT THAT TIME. SINCE THAT TIME, HE HAS BEEN INFORMED EVERY MONTH THEREAFTER THAT THE PARTS WILL BE AVAILABLE THE FOLLOWING MONTH. THERE HAD BEEN NO FAILURE TO DATE. THE RECALL NUMBER, PURCHASE DATE, AND ENGINE SIZE WERE UNKNOWN. THE CURRENT MILEAGE WAS 46,000- 47673.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE CRUISE CONTROL WAS DISCONNECTED 9-12-07. ON THIS DATE 1-22-08 IT HAS STILL NOT BEEN REPAIRED. I FILL LIKE THIS IS TO LONG FOR A COMPANY ~~SUCH~~ SUCH AS FORD TO TREAT A CUSTOMER THIS WAY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ST PETERSBURG FL 337

23 JAN 2008 PM 4.1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov