



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-JAN-2008

Reference No.

10214268

5 AM 7:24

OWNER INFORMATION (Type or Print)

Name

Address

City CASSATT

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of Signature of Owner, please print name or address to the vehicle manufacturer.

Signature of Owner Date 1/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTWW33F0Y

Make

FORD

Model

F350

Model Year

2000

Date Purchased
01-JUN-02

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type

MANUAL

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

201000 WHEELS:RIM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-OCT-2007

Failure Mileage

130000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD F350. IN THE PROCESS OF BUYING NEW TIRES, THE TIRE MANUFACTURER DISCOVERED A CRACK THAT SPANNED MORE THAN HALF OF THE FRONT DRIVER SIDE RIM. THE DEALER WAS NOTIFIED. THERE WAS NO RECALL ON THE RIM. THE CURRENT MILEAGE WAS 143,528 AND FAILURE MILEAGE WAS 130,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

January 22, 2008

TO: NHTSA

Re: conf #10214268

ODI #10214268

VIN#IFTWW33FOY [REDACTED]

FROM: [REDACTED]

On Oct 5, 2007 I took my vehicle to a local tire dealer for new tires. When I dropped the truck off I informed the dealer that the drivers side front tire was making a noise, and that I had looked at the tire, and rim and could not see anything wrong. They informed me that they would look at it. When I got home the dealer called me and stated that the noise was coming from my rim being cracked all the way through over half of the rim. The dealer then changed the rim out and put my new tire on my spare rim. At that time the dealer informed me that he knew that ALCOA had had a recall on some of the rims that they supply for FORD. I then contacted ALCOA on Oct 6, 2007. They informed that they could not tell me that my rims were ones in the recall or not, because the recall was for after market rims and I would need to contact my local Ford dealer and the NHTSA. I then contacted FORD motor co. and informed them of this problem. They stated I would need to take the rim to my local dealer. On Oct 8, 2007 I took the rim to JAMES ERVIN FORD which is my local dealer. And I spoke with the service manager Ed Roberts. He looked at the rim and stated that it was an obvious problem but, that due to mileage I the warranty did not cover. He then stated that he would contact Ford himself and see if he could do anything to help me. I have not heard anything from him at this time. I expressed my concern to him about this problem as I am doing to you now that this is not a warranty issue anymore it is a safety problem. I use this vehicle on a daily basis to transport my two young children. I do not want to even think about what would have happened if I was driving down the road with my family in this vehicle and the rim would have broken completely. Ford also stated that they have not had anymore complaints of this problem, which I find hard to believe due to I know of 2 other people this same thing has happened to. I have also informed them to contact the NHTSA. I do hope that for safety reasons this problem will be looked into and some resolutions will be made. I at this time am very worried and concerned for my families safety every time we have to ride in this vehicle. I know inspect all of the rims and tires before travel, but the problem is the defect can not be seen while the tires are on the ground. I do still have the defected rim. These are the original rims that come on the vehicle. In advance I would like to thank you for looking into this safety issue.

Concerned Customer
[REDACTED]