



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-JAN-2008

Reference No.  
10214266

Daytime Telephone Number

E-mail Address

Evening Telephone Number

**OWNER INFORMATION (Type or Print)**

Name

Address

City

WINSTON-SALEM

State

NC

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an author \_\_\_\_\_, please provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 1/17/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMZU77E32L

Make

FORD

Model

EXPLORER SPORT TRA

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number  
PARKWAY FORD 336-724-5921

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

WINSTON SALEM

State

NC

Zip Code

Transmission Type

☒

Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 0

AUTOMATIC

☒

Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

15-AUG-2007

Failure Mileage

Failure Speed

0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model

Size or Number

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original

☐ Prior

Equipment

Pair

Failure Location

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Seat Type:

Child Seat Component Code:

Date Manufactured:

Installation System:

Model No./Name:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

T1\*THE CONTACT OWNS A 2002 FORD EXPLORER SPC CONTROL IN AUGUST OF 2007. HE HAS BEEN INFORMED EVERY MONTH THEREAFTER THAT THE PARTS WILL BE AVAILABLE THE FOLLOWING MONTH. THERE HAD BEEN NO FAILURE TO DATE. THE CURRENT MILEAGE WAS 99,000.

TRAC: THE CONTACT RECEIVED A SAFETY RECALL NOTICE FOR THE VEHICLE SPEED CONTROL IN AUGUST OF 2007. HE HAS BEEN INFORMED EVERY MONTH THEREAFTER THAT THE PARTS WILL BE AVAILABLE THE FOLLOWING MONTH. THERE HAD BEEN NO FAILURE TO DATE. THE CURRENT MILEAGE WAS 99,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974: Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.