



DOT Auto Safety Hotline

U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JAN-2008

PM 2:45

Repository

Reference No.

10214107

OWNER INFORMATION (Type or Print)

Name, Address, City (CHICAGO), State (IL), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number, Make (CHRYSLER), Model (SEBRING), Model Year (1999), Date Purchased (19-MAR-00), Dealer's Name (MANCARI'S OF ORLAND PARK), Engine (6 cylinders), Fuel Type (Gas), Transmission Type (AUTOMATIC), Antilock Brakes, Cruise Control, Powertrain (ALL WHEEL DRIVE), Vehicle Component Code (020000 SUSPENSION), Multiple Failure (2)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (12-SEP-2007), Failure Mileage (85000), Failure Speed (3), Description (FRONT AND LOWER ARMS CAR WAS NOT IN AN ACCIDENT)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size (205/55R17), DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make (N/A), Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 CHRYSLER SEBRING. WHILE DRIVING 3 MPH, THE DRIVER SIDE FRONT AXLE BROKE. THE MECHANIC STATED THAT THE AXLE FAILED AND MADE THE REPAIR. APPROXIMATELY THREE MONTHS LATER WHILE DRIVING (MPH UNKNOWN) THE FRONT AXLE BROKE AGAIN. AS OF JANUARY 7, 2008, THE MECHANIC HAD NOT REPAIRED THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 85,000. THE VIN WAS UNAVAILABLE.

9. Was there ever a recall for these parts. The Axle & Lower Arms was repaired in 05/07 front in driver's side. 01-07-08 Axle on passenger side & Lower Arm front end broke again

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Description of Failed Parts was not due to an accident. The car was in motion at a minimum speed i broke according to mechanic on the second time both after having tires replaced & rotation of car tire & bearings of front end.
It's only been a short time from since the first incident occurred, thus the second incident took place.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 7th St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owners' Questionnaire (VOQ)
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