



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.

10214042

OWNER INFORMATION (Type or Print)

Name, Address, City (BULLHEAD CITY), State (AZ), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner, Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number (JTJGA31U25C), Make (LEXUS), Model (RX330), Model Year (2005), Date Purchased (23-DEC-05), Dealer's Name (LEXUS OF LAS VEGAS), Engine (No: Cylinders 6), Fuel Type (Gas), Original Owner [X], Dealer's City (LAS VEGAS), State (NV), Zip Code, Transmission Type (AUTOMATIC), Antilock Brakes [X], Cruise Control [X], Powertrain (FRONT WHEEL DRIVE), Vehicle Component Code (350000 EQUIPMENT), Multiple Failure: 0

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (12-MAR-2007), Failure Mileage, Failure Speed (0)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment [], Prior Repair [], Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No, Fire [] Yes [X] No, Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 LEXUS RX330. THE CONTACT RECEIVED A RECALL NOTICE REGARDING THE FLOOR MAT CLIPS AND DOES NOT WANT TO MAKE THE TWO HOUR DRIVE TO HAVE THE REPAIR PERFORMED AT LEXUS. THE CONTACT WOULD LIKE TO TAKE HIS VEHICLE TO A TOYOTA DEALER INSTEAD. LEXUS STATED THAT THE WORK MUST BE DONE AT A LEXUS DEALER. THERE HAD BEEN NO FAILURE TO DATE. THE CURRENT MILEAGE WAS 33,000. THIS ENTAILS A TWO HOUR DRIVE FROM MY HOME TO A LEXUS DEALER PLUS DEALER LOCATION TIME IN THE CITY OF 1/2 HOUR TRAFFIC DRIVING IN LAS VEGAS OR SALT LAKE CITY AND THEN THE RETURN DRIVING TIME EQUALS 5 OR 6 HOURS PLUS WAITING TIME. THIS COULD BE ACCOMPLISHED AT THE LOCAL TOYOTA DEALER - 15 MINUTES FROM MY HOME - AS THE VEHICLE IS A SUBSIDIARY OF TOYOTA - WHY MAKE A SIMPLE CHORE DIFFICULT AND RISK ACCIDENT OR INJURY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.