

CL-10213945-5894

2008 JAN -3 AM 8:09

2007 DEC 31 A 9:13

[REDACTED]
Seattle, WA [REDACTED]
December 6, 2007

Administrator, NHTSA
400 Seventh Street S.W.
Washington, D.C. 20590

Dear Sir,

I would like to report incidents with my personal scooter a SUZUKI, MODEL:
AN650K7,

VIN# JS1CP1A872 [REDACTED]. I believe the restarting of the scooter has had the idle Speed Control (ISC) valve that may not return to the correct start-up position each time the ignition switch is turned to the off position. On restart of the engine after using the scooter for even a 10 mile ride, in a short period of time results in no-load engine idle speeds that are much faster than idle of any Honda Scooters or motorcycle that I have had experience with. This has made the clutch engage with more than slight creeping force.

The last time this occurred was on November 1, 2007 when the above scooter forcefully flung me forward with my left hand on grip and rear break causing the unit to go over out of balance falling to the left. I was standing on the left of the unit and had restarted with my right hand on the key. My left hand pulled over hitting while trying to hold onto the grip and stabilizing the scooters fall. My hand on grip and break lever hit the Kendon duel trailer, parked 2.4 feet on the left, rear brake light plastic housing so hard that it pinned my hand on top of the plastic housing. My legs were pushed down, right knee twisted and right leg under the scooter on its left side.

The injuries to my four left hand fingers tore off three layers of skin and the left of the four finger knuckles. My right knee has torn ligaments. Under medical care of [REDACTED]
[REDACTED]

The American Suzuki Motor Corporation letter of November 26th, 2007 has not accurately described the correct force (downplayed the force) that the AN650K7 that I have experienced. I am a sixty-two year male with riding experience going back to 1963.

Thank you, for your help in trying to keep the public safe and educated in safety on our roads. Enclosed is the Suzuki, November 26, 2007 letter from Customer Satisfaction Program.
[REDACTED]

ET
01/03/08
KB



AMERICAN SUZUKI MOTOR CORPORATION

November 26, 2007

**CUSTOMER SATISFACTION PROGRAM
2007 AN650 & AN650A
IDLE SPEED CONTROL (ISC) VALVE & ENGINE CONTROL MODULE (ECM) REPLACEMENT**

[REDACTED]
SEATTLE, WA [REDACTED]

Model: **AN650K7**

Vin#: **JS1CP51A872** [REDACTED]

Dear Suzuki Owner:

Suzuki has received field reports regarding AN650K7 & AN650AK7 scooters which are equipped with an Idle Speed Control (ISC) Valve that may not return to the correct start-up position each time the ignition switch is turned to the off position. Due to improper shape of the internal mechanism that moves the ISC valve, the valve may remain in the open position instead of moving to the correct start-up position. This can result in no-load engine idle speeds as high as 1600 RPM the next time the engine is started. In this condition, the clutch can partially engage creating a slight creeping force. Our records indicate you are the current owner of a 2007 AN650 or AN650/A scooter included in this Customer Satisfaction Program.

Contact your Suzuki dealer to schedule an appointment for the Customer Satisfaction Program service. Your Suzuki dealer will replace the ISC valve and the Electronic Control Module (ECM) on your AN650 or AN650A with improved parts.

If you do not reside near the dealer from whom you purchased your AN650 or AN650A, or you purchased your AN650 or AN650A from a private party, you can contact your nearest authorized Suzuki dealer to schedule an appointment for the service. You can obtain information about Suzuki dealers in your area online at www.suzukicycles.com or by calling the toll-free dealer locator telephone number of 800-828-7433.

To save yourself time and travel, do not bring your AN650 or AN650A to your Suzuki dealer until you have made an appointment. Please be aware that no other condition or service is covered by the Customer Satisfaction Program. The cost of any additional service you ask your dealer to perform is your responsibility.

If you have an additional question that is not addressed in this letter, please do not hesitate to contact your Suzuki dealer or you may contact the American Suzuki Customer Service Department for assistance using the direct Customer Service telephone line at 714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

We apologize for any inconvenience this action may cause, but we are certain you understand Suzuki's interest in your satisfaction with your AN650 or AN650A.

Sincerely,

American Suzuki Motor Corporation