



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 10, 2008

[REDACTED]
Downey, CA [REDACTED]

NVS-216 aae
Ref. # 10213916

Dear [REDACTED]:

Thank you for your correspondence dated December 14, 2007, concerning your model year (MY) 2005 Chrysler PT Cruiser vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on January 2, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or recall inadequacy is warranted.

The information you provided has been entered into our database and will be reviewed. It will be considered with other reports to identify any inadequacies of the recall campaign (NHTSA Campaign No. 07V149000) that may require our attention. Also, we notified DaimlerChrysler Corporation of the difficulty you have experienced in having the safety-related corrective action performed on your MY 2005 Chrysler PT Cruiser. If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-538-8368 ext. 66544.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R" and "F".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

cc: Mr. Richard Willard