

14 December 2007

DEC 27 2007

RECEIVED

Administrator
National Highway Traffic Safety Admin.
400 Seventh Street S.W.
Washington D.C. 20590

RE: SAFETY RECALL GOI-FIXED REAR QUARTER GLASS
VIN: 3C4FY48B95T [REDACTED]

Dear Sirs:

I call your attention to the above mentioned Recall Notice. I received the 1st notice on 05/24/07. I went to "CASA DE GONZALES" in South Gate, CA to schedule an appointment on 06/02/07, and was advised someone would help me soon. That never happened (after 35 minutes) + I went to contact "Moothart Chrysler" in Cerritos, CA later that day. I ordered parts needed from "Martin" invoice "SP 115564" (copy enclosed). Martin said in scheduling an appointment with the glass installers I would have to leave my car for approximately 4 hours to make the appointment ASAP after the parts are received. I checked with "Moothart" again on 06/20/07, again on 07/20/07 + AGAIN on 08/22/07. Martin told me it was still on back order and it was not necessary for me to check with them as they will contact me. I have not received any word as of today's date. I received the 2nd RECALL NOTICE on 12/13/07. In my opinion, neither dealership is concerned about my safety!
Thank you for your time.
Sincerely,

[REDACTED]

CL-10213916-1067

2008 JAN -2 AM 9:51

AA
01/02/08
KD

MOOTHART CHRYSLER - LAMAR HYUNDAI
 18201 STUDEBAKER ROAD
 CERRITOS, CA 90703-5331
 (562) 809-9000 * (714) 531-2601

NAME _____
 ADDRESS _____
 CITY Danvers, W ZIP CODE _____

PLEASE READ

THE SPECIAL ORDER PARTS WE ORDERED FOR YOUR VEHICLE ARE NOW HERE. PLEASE ARRANGE TO PICK THEM UP, OR CALL OUR SERVICE DEPARTMENT FOR AN APPOINTMENT TO HAVE THEM INSTALLED AS SOON AS POSSIBLE. IF WE DO NOT HEAR FROM YOU IN 20 DAYS, THE PARTS WILL BE RETURNED TO THE FACTORY AND WILL NOT BE REORDERED! CALL (562) 809-9000 IF YOU HAVE ANY QUESTIONS.

SP 115564

ORDERED BY Q

VEHICLE IDENTIFICATION NUMBER				TIME ORDERED	DATE ORDERED
91ST [REDACTED]				7:30	6/7/97
YEAR	MODEL	BODY	TRIM CODE	COLOR CODE	ADVISOR
					Master
CUSTOMER BUSINESS PHONE					TECHNICIAN

QUAN.	PART NUMBER	DATE REC'D	DESC.
1	CBC FG011		R
2			
3			
4			
5			
6			
7			
8			

WARRANTY	RETAIL	INTERNAL	WHOLESALE
PAID FOR <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	PAID FOR <input type="checkbox"/> YES <input type="checkbox"/> NO	PAID FOR <input type="checkbox"/> YES <input type="checkbox"/> NO	PAID FOR <input type="checkbox"/> YES <input type="checkbox"/> NO
STOCK ORDER <input type="checkbox"/>	DAILY ORDER <input type="checkbox"/>	SPECIAL HANDLING <input type="checkbox"/>	APPROVED BY

NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS

DaimlerChrysler Corporation
CIMS 482-00-85
PO Box 218008
Auburn Hills MI USA 48321-8008
Address Service Requested

6/02
6/20

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
PERMIT #2655
DETROIT, MI

IMPORTANT!
SAFETY RECALL NOTICE

3305/24/2007 DET MI 482 #1

Check 6/20/07
Til Now
make appt
ASAP when
they call
ck 7/20
ck 8/22

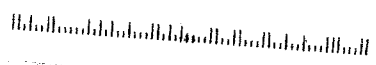
(327) 517-3187

5T636426 G01
DOWNEY, CA

0032364

0032364/#25345 / G01

CJADZP1 90241



* **CHRYSLER**
CIMS 482-00-85
PO Box 218008
Auburn Hills MI USA 48321-8008
Address Service Requested

Recid 12/13/07

PRESORTED
STANDARD
U.S. POSTAGE
PAID
PERMIT #2455
DETROIT, MI

IMPORTANT!
SAFETY RECALL NOTICE

#2 NOTICE

第 2

5T636426 G01
DOWNEY, CA

0012371

0012371/#28357 / G01

HKSRAP1 90241

