



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10213635

2008 MAR -5 AM 7:21
03-JAN-2008

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST ISLIP

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/14/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGCM66407

Make

HONDA

Model

ACCORD

Model Year

2007

Date Purchased
01-FEB-07

Dealer's Name and Telephone Number
HUNTINGTON HONDA 631-423-6000

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
HUNTINGTON

State
NY

Zip Code
11743

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
29-DEC-2007

Failure Mileage
10300

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
MICHELIN

Tire Model (Name or Number)
PILOT

Tire Size (Example P215/65R15)
2T21550R17

DOT No. (Example: DOTM9ABC036)
NXM4

☒ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type BLISTER (TWO BLISTERS)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available):

TL*THE CONTACT OWNS A 2007 HONDA ACCORD WITH MICHELIN PILOT HX TIRES (TIRE SIZE 2T215/50R17). THE CONTACT STATED THAT HE NOTICED BUBBLES ON THE LEFT FRONT DRIVER SIDE TIRE. THE DEALER ADVISED THE CONTACT TO SPEAK WITH THE MANUFACTURER OF THE TIRE. THE CURRENT AND FAILURE MILEAGES WERE 10,300.

PASSENGER SIDE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAD TO INCUR THE COST TO REPLACE THE TIRE.
MICHELIN WOULD ONLY ALLOW ME A 40% CREDIT. NORMALLY
THE NEW TIRE WOULD BE \$200 - BUT I HAD TO PAY
\$150 - TO REPLACE IT. I'M SURE THEY WANTED TO INSPECT
THE TIRE ONCE IT WAS RETURNED TO THEM BY SEARS
IN BAYSHORE LONG ISLAND (NEW YORK). SEE ATTACHED
INVOICE. I WAS LUCKY I NOTICED THE DEFECTS BUT
I'M SURE MOST MOTORISTS ARE UNAWARE OF THE CURRING
DANGER THESE TIRES PRESENT FOR POTENTIAL SIDEWALL
BLOWOUTS WITHOUT ATTACH ADDITIONAL SHEETS IF NECESSARY. WARNING!!

U.S. Department
of Transportation

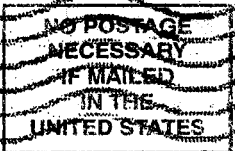
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

LONG ISLAND NY 117

21 JAN 2008 PM 7 L



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

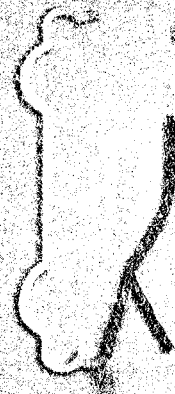
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20250+0000



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Ch. Michelin Tires (Bubbles) 2

Sears
Auto Center

VALUED CUSTOMER INFORMATION

VEHICLE INFORMATION

NAME: [REDACTED]

PHONE: [REDACTED]

CSA NOTES:

YEAR: 07

LIC. PLATE: [REDACTED]

MAKE: Honda

COLOR: BLK

MODEL: Accord SE

ENGINE SIZE: 6cy

ODOMETER IN: 10380

WHEEL LOCKS: Y/N

VIN# 1HGCM66407A

WHEEL RET. LOCATION: [REDACTED]

(if required for commercial customer)

CURRENT RIDE CONDITIONS

Is the steering wheel straight? Y/N
Is the vehicle pulling? Y/N Left/Right
Is the vehicle vibrating? Y/N At what speed?
During braking? Y/N If Yes, refer to Current Brake Conditions (below)

CURRENT BRAKE CONDITIONS

Is brake light on? Y/N
Is ABS light on? Y/N
Is there a noise when braking? Y/N
Does vehicle pull when braking? Y/N
Does pedal pulsate? Y/N
Is brake pedal low? Y/N

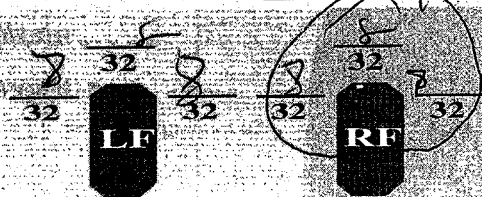
TECH NOTES

PGA 9878 60% - 40% free

TIRE TYPE & TREAD WEAR

FRONT TIRE SIZE: P/XL/LT 215/50/17

Performance Rating ✓



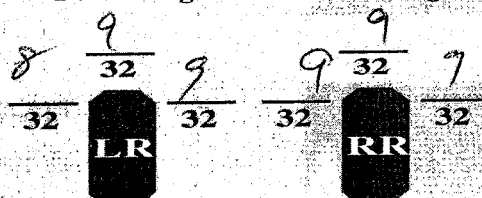
Cupping
Feathering

Cupping
Feathering

RWL

BW

WW



Cupping
Feathering

Cupping
Feathering

REAR TIRE SIZE: P/XL/LT 215/50/17

Performance Rating ✓

LF

RF

SAVE OLD TIRES Y/N

LR

RR

COMMENTS:

SP

Express Services

• DieHard® SERVICE

- ☐ DieHard SERVICE AND ADVISE (SABRE Printout)
- ☐ IN-WARRANTY BATTERY AND DieHard SERVICE

• OIL CHANGE

Would you like to have your air filter replaced?
Would you like your wiper blades replaced?
Would you like your coolant exchanged?

• COOLANT EXCHANGE

• A/C RECHARGE

• OTHER

Price

\$

\$

Y N

\$

Y N

\$

EA.

Y N

\$

\$

\$

Customer Authorization: I hereby authorize the repair facility to operate my vehicle and perform service(s) as described above. I acknowledge that the charge for this service, if any, is disclosed above. Additional parts and services are extra.

CUSTOMER SIGNATURE

DATE

CUSTOMER COPY



YOU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECT. TO OBTAIN FULL WARRANTY BENEFITS, YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORMED.

17451-National (Rev. 10/05)

CUSTOMER COPY