



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository [ ]

2008 FEB -6 AM 7:34
03-JAN-2008

Reference No.
10213573

OWNER INFORMATION (Type or Print)

Name

Address

City CLEARWATER

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner Date 1/25/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5B4MP67G833

Make WORKHORSE

Model W22 W20

Model Year 2003

Date Purchased 01-MAY-03

Dealer's Name and Telephone Number

Engine: 8.1 L
No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type AUTOMATIC

[X] Antilock Brakes
[X] Cruise Control

Powertrain REAR WHEEL DRIVE

Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-SEP-2007

Failure Mileage 16000

Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[ ] Original Equipment
[ ] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

[ ] Yes [X] No

[X] Yes [ ] No

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 WORKHORSE W22. WHILE DRIVING 40 MPH, THE VEHICLE WOULD NOT ACCELERATE AS FAST AS IT NORMALLY WOULD. IN ADDITION, THE CONTACT NOTICED A BURNING SMELLING COMING FROM THE FRONT OF THE VEHICLE. THE MECHANIC STATED THAT THE CALIPERS CAUSED THE FAILURE AND THEY REPLACED THE LEFT AND RIGHT REAR BRAKE CALIPERS. THERE IS AN OPEN DEFECT INVESTIGATION FOR THE SERVICE BRAKES: HYDRAULIC (NHTSA ACTION NUMBER EA07016). THE FAILURE MILEAGE WAS 16,000 AND CURRENT MILEAGE WAS 17,000.

At time of first observation, the left rear caliper was extremely hot to the touch and all other calipers seemed normal temperature. REAR (after stopping & exiting the vehicle)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

See attached narrative description and repair bill.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

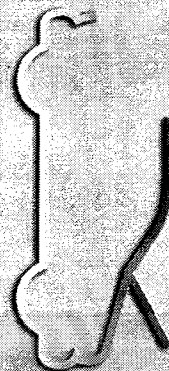
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
[www.safercar.gov](http://www.safercar.gov)**

**or call:  
Vehicle Safety Hotline  
888-327-4236**

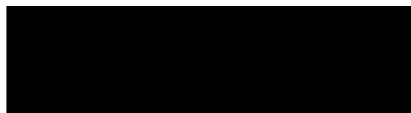


Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



### Narrative Description of Incident

This incident occurred while driving in moderate traffic conditions where speed was restricted to 40 to 50 mph. Driving in Florida flatlands where subtle variations in acceleration were detectable. Had it happened in mountain driving it would most likely have resulted in brake failure or possible fire before the problem would be noticed. There was no instrument panel indication of a problem. The ABS light did not come on as one might expect from an overheated abs sensor. The technician reported that both left and right abs sensors had been overheated. Since the right caliper was normal temperature to the touch, at the time of first observation, it would seem that the right brake had experienced a similar overtemperature condition at another time with no noticeable indication of a problem.



THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXAMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).