

September 17, 2008

2008 SEP 24 PM 2:07

RE: [REDACTED]

2008 SEP 23 P 4:17

Reference Number 10213277

2004 Ford Excursion 1FMSU45P84E [REDACTED]

114000 Electrical System: Wiring

Now I am getting angry, because this is getting scary.

The truck stalled again and then died and I could not restart it. The replaced alternator is less than a year old. This stall did occur in morning commute traffic. I did manage to get it barely off the road. It sits there now, impeding traffic waiting on a tow and service.

Without honoring the recall on this truck and doing those repairs, where will it be next time? Ford waiting and stalling and ignoring us until we kill somebody or ourselves? Well, from their perspective, THAT would make us just go away.

I will send the repair bills and the rest of the information as it becomes available to us.

Sincerely,

[REDACTED]

[REDACTED]

AA
2:07
9/24/08
NJ