



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

October 14, 2008

[REDACTED]  
[REDACTED]  
Delta, CO [REDACTED]

NVS-216 aae  
Ref. # 10213277

Dear [REDACTED]:

Thank you for your correspondence dated September 17, 2008, concerning your model year (MY) 2004 Ford Excursion. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on September 24, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Please see NHTSA Recall Campaign 05V27000 (see enclosed) that was conducted to address a possible stall condition in certain MY 2004 and MY2005 Ford light duty trucks including Excursion models. According to the Ford recall search engine located at <http://www.ford.com/owner-services/maintenance-service/recall-information>, your vehicle is not included in this recall. However, we recommend you contact the vehicle manufacturer directly and have your vehicle identification number available to verify if your vehicle was included for that recall. Ford Motor Company can further assist you at that time. If you have any further questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-536-8368 ext. 66544.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Frank S. Borris II". The signature is written in a cursive style with a large, stylized "F" and "B".

Frank S. Borris II, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosures